



LEPHALALE

LOCAL MUNICIPALITY

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PUBLIC NOTICE

NOTICE ON DISRUPTION OF ELECTRICITY PREPAID VENDING OPERATION AND MANAGEMENT

This notice serves to inform the Lephalale Municipality residents about the disruption of prepaid electricity vending system management. The contract that the municipality had with SPASA expired on the 30 of November 2021. The municipality appointed Bhelela Technologies to replace SPASA for the operation and management of prepaid electricity vending system. The Municipality, together with Bhelela Technologies will be embarking on the process of replacing the communication devices on the prepaid electricity smart meters from 1 March 2022 to 30 April 2022.

The above disruption emanates from the change of service providers that operates and manages our prepaid electricity and water smart metering. In addition, the new upgraded technologies used by Bhelela Technologies necessitates upgrade of the communication software and other components attached to the electricity smart metres.

The above process will unfortunately affect the prepaid electricity vending system management whereby all the clients that are on prepaid will have to be temporarily switched to postpaid (conventional) during the period 1 March 2022 to 30 April 2022. This will therefore mean that the electricity consumption for the period will be billed and appear on the clients' statements and will therefore have to be paid when clients receive their statements.

The credits that the clients have on their prepaid accounts, will be "frozen" and will start to be used immediately when the clients are switched back to prepaid. The Municipality affirms to the clients that all the credits available on clients' prepaid accounts will be determined before switching to post-paid and these credits will not be lost, but will start to be used by the clients once their electricity smart meters have been switched back to prepaid.

The suspension of prepaid vending system will also mean that no prepaid electricity will be sold at Sasol Filling Station or any platforms from 1 March 2022 until the clients are informed that they have been switched back to Prepaid mode. i.e the clients will be switched back to prepaid system as and when the new communication devices have been installed.

The Client will purchase prepaid electricity at the following outlets:

- Engine Garage (Onverwacht)
- Spar
- Bosveld Supermarket
- Engine Garage (town)
- Lephalale Municipality Civic Centre

The office for Spasa located at the back of Onverwacht Post office will permanently close effective from 1st March 2022.

The office for the New Service Provider, Bhelela Technologies is situated at Spar Complex (Sunset Plaza) next to Ampath Laboratory.

The above process will not result into the change of municipal account numbers or electricity and water meter numbers.

Any further information regarding the above can be directed to Manager: Revenue, Mr AE Marope on 014 762 1405 or Manager: Electrical, Mr E Jacobs on 014 762 1463.

Your co-operation will be highly appreciated.


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MM COCQUYT
MUNICIPAL MANAGER

Civic Centre
Private bag x 136
LEPHALALE
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Date : 25 February 2022
Reference number : 6/2/2/13
Notice number : A14/2021/2022