

LEPHALALE LOCAL MUNICIPALITY



21/22 Fourth Quarter Performance Report

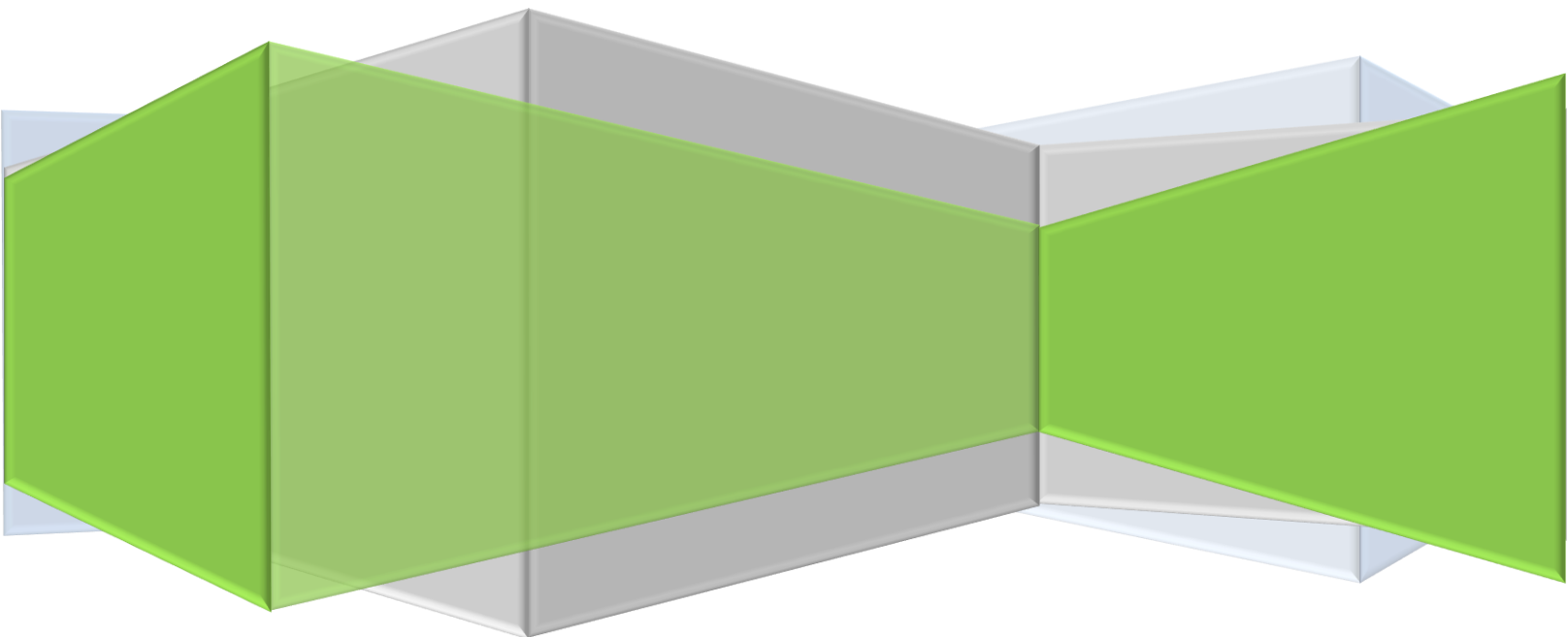


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Acronyms and abbreviations

IDP Integrated Development Plan

SDBIP	Service Delivery and Budget Implementation Plan
KPA	Key Performance Area
MIG	Municipal Infrastructure Grant
MSIG	Municipal Service Infrastructure Grant
KPI	Key Performance Indicator
POE	Portfolio of Evidence
SLA	Service Level Agreement
VIP	Ventilated Improved Pit Latrine
LLM	Lephalale Local Municipality
YTD	Year To Date
AVG	Average
AG	Auditor General
i.t.o.	In Terms Of
SCM	Supply Chain Management
BSC	Bid Specification Committee
BAC	Bid Adjudication Committee
ID	Infrastructure Department
BTO	Budget and Treasury Office
DP	Development Planning Department
SS	Social Services Department
CSS	Corporate Support Services Department
SSS	Strategic Support Services Department

1. Purpose

The purpose of this report is to give feedback regarding the performance of Lephalale Local Municipality for the fourth quarter of the 2021-22 FY and to comply to the following legislative requirements:

- Section 41 (1) (e) of the Municipal Systems Act No. 32 of 2000 prescribes that a municipality must establish a process of regular reporting to-
- The Council, other political structures, political office bearers and staff of the municipality; and
- The public and appropriate organs of state".
- Section 41 (2) further prescribes that the system applied by the municipality in compliance with subsection 1) (c) must be devised in such a way that it may serve as an early warning indicator of underperformance.
- National Treasury Circular 13, Component 31 that requires from municipalities that the targets and indicators contained in their SDBIP should be reported on for in-year reporting (quarterly and mid-year) and the annual report.

This Fourth Quarter Performance Report contains information about:

- Quarterly performance against quarterly and annual targets as per the SDBIP is reported on. The SDBIP for 2021-22, Financial Year contains the objectives and indicators as per the Municipal IDP as well as General Indicators. The SDBIP for 2021-22, was developed to reflect **cumulative performance**, therefore the status of indicators reflects the overall performance level achieved year to date.
- Challenges that were experienced in achieving targets, especially in cases where targets were not met.
- Measures taken to improve performance
 - Corrective action is included for each KPI or Project Target not achieved

Comparisons of performance against targets are highlighted in the form of colors based on scores which were calculated using Municipal Performance Regulations for Municipal Managers and Managers directly accountable Municipal Managers, Regulation 805 of 2006, adapted to comply with the Lephalale Local Municipality's performance management requirements. The scoring method utilised is in line with the assessment rating calculator prescribed by the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, Regulation 805 of 2006. An explanation is as per the table below:

The recom mendat ions from the Audit	Colour code	Scoring	% Target achieved	
	Rating	Score	Low	High
	Unsatisfactory	1-1.99	0.0%	49.99%
	Below target	2 -2.99	50%	69.9%
	Achieved target	3 -3.99	70%	79.99%
	Exceeded target	4 -4.99	80%	99.9%
	Over exceeded target	5+	100.0%	+

Committee and MPAC on the previous Performance Reports were considered while compiling this report.

Each Institution needs to collect a wide range of performance information for management purposes, however not all information is relevant in accountability documents. The Institution should specify in its planning documents a set of performance targets it will report against in its accountability documents.

¹ National Treasury MFMA Circular No. 13 of 2005

The set of indicators selected for accountability reporting ought to provide a holistic view of the institution's performance. In the case of concurrent functions, National Departments need to identify a core set of indicators that need to be reported by Provincial and Local Governments to ensure comparability.

This reported information enhances monitoring of government's Service Delivery Project progress on efficiency, effectiveness and economic viability.

Performance information is only useful if it is consolidated and reported back into planning, budgeting and implementation processes where it can be used for management decisions, particularly for taking corrective action.

This means getting the right information in the right format to the right people at the right time. Institutions need to find out what information the various users of performance information need and develop formats and systems.

2. Components of the Report

The following is reported in this report:

- Summary of SDBIP KPAs and Indicators
- Performance Highlights
- SDBIP performance of service delivery and performance indicators and targets
- SDBIP Project Implementation
- SDBIP Budget Statement Components

3. Overall Municipal Performance / Executive Summary

There are 181 indicators in the adjusted 2021-22 higher level SDBIP, 27 indicators from this total are not applicable for the fourth quarter. The total number of measurable indicators is 154.

The Overall SDBIP achievement is 68 indicators achieved target as predetermined, 13 indicators exceed target, whereas 11 indicators over exceeded target, 52 indicators had a below average performance and 10 indicators were unsatisfactory on performance the total performance is 2, 6 which is a Fair Performance for the institution as a whole; the institutional performance is at 2.6 for key performance indicators and project implementation.

The institution is experiencing challenges on timeous implementation of capital projects, and it is slightly behind schedule on project implementation.

Most operational predetermined objectives are achieved as scheduled except for the few which the budget was insufficient and had to be moved to future dates.

A table of summary on indicator performance briefly in the fourth quarter.

Overall SDBIP	Number of KPIs and Capital Projects	2021 /22 Quarter 4 Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	%
Total Indicators/projects	181	11	13	68	52	10	27	60%

Table 1

SUMMARY OF SDBIP KPAS AND INDICATORS PER DEPARTMENT/ VOTE

Table 1.3

Overall SDBIP	Number of KPIs	2021/22 Quarter 4 Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	%
SDBIP KPAs and Functions (Votes)								
Office of the Municipal Manager	21 Indicators	2	0	8	5	0	6	67%
KPA6: Good Governance and Public Participation	17 Indicators							
KPA2: Service Delivery and Infrastructure Development	4 Indicators							
Strategic Support Services	29 Indicators	0	1	10	12	0	6	48%
KPA6: Good Governance and Public Participation	24							
KPA4: Local Economic Development	5							
Corporate and Support Services	23 Indicators	0	5	7	8	2	1	54%
KPA5: Transformation and Organisational Development	12							
KPA6: Good Governance and Public Participation	11							
Development Planning	18 Indicators	1	3	5	1	1	7	81%
KPA1: Spatial Rationale	12							
KPA6: Good Governance and Public Participation	6							
Budget and Treasury	28 Indicators	5	1	12	6	0	4	75%
KPA3: Financial Viability and Financial Management	20							
KPA6: Good Governance and Public Participation	8							

Overall SDBIP	Number of KPIs	2021/22 Quarter 4 Indicator Performance						Percentage Performance
		Over Exceeded	Exceeded Target	Target Achieved	Below Target	Target Not Achieved	N/A	%
Social Services	22 Indicators	2	3	10	5	1	1	71%
KPA2: Service Delivery and Infrastructure Development	14							
KPA6: Good Governance and Public Participation	8							
Infrastructure Services	40 Indicators	1	0	16	15	6	2	45%
KPA2: Service Delivery and Infrastructure Development	34							
KPA6: Good Governance and Public Participation	6							
Total Indicators	181	11	13	68	52	10	27	60%

4,1 Summary of achievement and challenges in the report

A Achievements

- There is no fraud and corruption cases
- The risk committee is functional in the municipality
- The Audit committee functional and MPAC is established
- The Percentage liquidity ratio and cost coverage are high above the expected target
- Debt coverage are high than the standard norms
- Council meetings sit as planned and expected

B challenges

- Corruption awareness campaign not yet conducted as planned
- Only the 50% of Audit reviews conducted
- The final Audit Report was issued late at the end of February month
- Delays on the establishment of ward committees and acquisition of Mayoral vehicle
- Low expenditure on capital budget and works skills development
- Project completion is not on schedule
- Delays on the completion of AG findings
- Indigent register not yet completed
- Invoices takes more than 30 days to pay
- Very High-water losses
- Revenue collection is low than standard

4. Detailed Performance per Department or Vote

4.1. Office of the Municipal Manager

Office of the Municipal Manager. The Municipal Manager is equally responsible for all the indicators in other Departments.

All performance Indicators directly linked to the Municipal Manager's office are applicable for the quarter.

Office of Municipal Manager is responsible for the following units

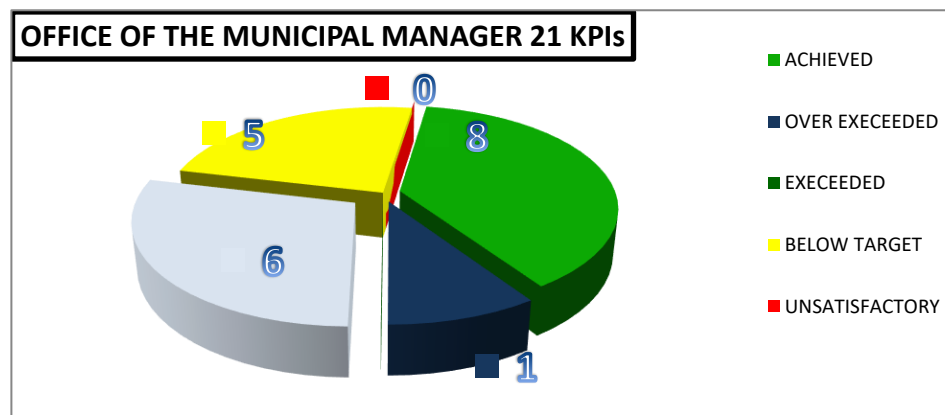
- Risk Management Unit
- Internal Audit Unit
- Security Unit

Out of twenty-one (21) indicators, six(6) indicator is not applicable(N/A) for the quarter, eight (8) indicators achieved target, no indicator exceeded target, two (2) indicators over exceeded achievement on target, and five (5) indicators performed below determined target.

Table 1

Indicators	Total number21
Achieved Target	8
Exceeded Target	0
Over exceeded Target	2
Below Target	5
Unsatisfactory	0
Not Applicable	6

The Departmental performance is depicted on the below color-coded pie chart:



The detailed performance of the Strategic Scorecard for Office of Municipal Manager is as follows

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Program))	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Anti-corruption	N / A	M - 24	Number of fraud and corruption cases referred for investigation YTD* (cumulative)	#	L e p - M R i s k	0	0	0	0	0	0	None	None	0	0	OPEX	Investigation Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Anti-corruption	N / A	M - 0024	Number of Risk Management Policies and Strategies Reviewed and send to council for adoption YTD (cumulative)	#	L e p - M R i s k	3	N/A	N/A	3	9	9 Policies and plans were sent to Council for approval	All policies were recommended for approval by council after the plan was completed for only 3	Plan for the all the required policies in the future	3	3	OPEX	Council Resolution Approved copy of policy/strategy
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M - 0001	Number of fraud and corruption awareness conducted YTD*	#	L e p - M R i s k	0	1	0	N/A	N/A	0	N/A	N/A	1	1	OPEX	Invitation, Attendance register & Presentation

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Program))	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performanc e	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M – 0002	Number of Risk registers developed and monitored per quarter YTD (cumulative)	#	L e p – M R i s k	6	6	6	6	6	All Risk Registers were monitored	None	N/A	6	6	OPEX	Risk registers (Strategic, Operational , Fraud, Project, ICT)
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M – 0003	Number of Risk Committee Meeting facilitated and held per quarter YTD (cumulative)	#	L e p – M R i s k	4	3	3	4	4	Risk Managem ent Meeting held on 20 May 2022	None	None	4	4	150000	Invitation, Minutes& attendance register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N / A	M – 648	Number of Audit committee meetings held YTD* (cumulative)	#	L e p – M I A	4	3	7	4	10	3 Meetings were held in Quarter 4	Over chieve ment was due to special meetings	None	4	4	250000	Invitation, Minutes and attendance register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N / A	M – 0004	Number of Audit committee Report served to Council YTD* (cumulative)	#	L e p – M I A	4	3	3	4	4	1 Report was sent to Council in this quarter	None	None	4	4	OPEX	Audit Committee Report submitted to Council
KPA6: Good	N	M	Number of AG Action	#	L	1	1		1	1	Action	None	None	1	1	OPEX	AG Action

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Program))	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performanc e	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	/A	0005	Plan developed and monitored YTD		ep - M I A			1			plan develop and monitored						Plan
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N/A	M - 652	Percentage of audit reviews conducted per quarter	%	Le p - M I A	70%	80%	50%	80%	80%	8 out of 10 audits were conducted in the 4th Quarter	None	None	80%	90%	OPEX	Audit Plan Internal Audit Reports
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Internal Audit	N/A	M - 0006	Number of internal audit Action Plan developed and monitored YTD	#	Le p - M I A	1	1	1	1	1	Internal audit plan developed and monitored	None	None	1	1	OPEX	Internal Audit Action Plan/Query Register served at Audit Committee during the quarter
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N/A	M - 068	Number of Internal Audit Quarterly Reports submitted Audit committee YTD* (cumulative)	#	Le p - M I A	4	3	3	4	4	One report sent to Council in May	None	None	4	4	OPEX	Internal Audit quarterly Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective	N/A	M - 650	Number of Unqualified Audit Opinion received from AG YTD	#	Le p - C	0	N/A	1	N/A	N/A	N/A	N/A	N/A	1	1	OPEX	Audit report

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Program))	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performanc e	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
and efficient corporate governance\ Auditor General					FO												
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Safety and Security	N / A	M 706	Number of safety and security meetings held per quarter YTD (cumulative)	#	Le p - M M s e c u r i t y	3	3	3	4	3	1 Communit y Safety Forum Election meeting was held on 22 May 2022	None	None	4	4	OPEX	Invitations, agenda, attendance register, minutes
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Safety and Security	N / A	M 067	Number of safety and security audits conducted per quarter, YTD (cumulative)	#	Le p - M M s e c u r i t y	0	3	3	4	2	No safety and security audits conducted in this quarter	None	None	4	4	OPEX	Security Survey sheets Security Report
KPA6: Good Governance and Public Participation\ Responsible,	N / A	M 26	Percentage of AG queries resolved YTD. (cumulative)	%	Le p -	83%	50%	0%	100%	0%	Two AG findings under IA unit were	We were unable to finish the audits as	Address all issues related to QAR in the	100%	100%	OPEX	AG action Plan. Audit Report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Program))	IDP ID #	ID	INDICATOR	UOM	Update	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
accountable, effective and efficient corporate governance\ Auditor General					MIA						not resolved	planned due to relocation of Intern. The Mun is not ready for Quality assurance review as we are currently addressing findings raised by Prov Treasury on QAR	next FY. Additional staff was appointed to capacitate the division.				
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N/A	M-27	Percentage of Internal audit findings resolved. YTD (cumulative)	%	Le p - MIA	0	75%	N/A	100%	0%	no IA queries in the office of the MM are resolved	Cascading to lower levels not fully implemented , Monthly reporting introduced and withholding of salary not done	The process will be implemented after approval of process plan	100%	100%	OPEX	Internal Audit Queries register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N/A	M-28	Percentage of Performance and Audit Committees resolutions implemented per quarter.	%	Le p - MIA	0	100%	87%	100%	91%	Out of 117 resolutions 107 are implemented	Some of the resolutions are taking longer to implement due to resources required.	Continue with the implementation of the resolutions .	100%	100%	OPEX	Resolution Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Program))	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M - 6 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	%	Le p - R i s k O f f i c e r	0	75%	94%	100%	99%	99% of the risks were mitigated in the previous year	Risks requires more time and resources to be mitigated.	Outstandin g risks to be resolved	100%	100%	OPEX	Risk register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N / A	M - 6 9 1	Percentage of Implementation of council resolutions per quarter, YTD (cumulative)	%	Le p - M A d m i n	0	100%	87%	100%	N/A	N/A	N/A	N/A	100%	100%	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ IT and Support	N / A	M - 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	%	Le p - M a d - m	100%	90%	N/A	90%	N/A	The MM's office does not have any complaints that were received .	None	None	90%	90%	OPEX	System generated quarterly Report signed off by EM

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Program))	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
					in												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	N / A	M - 654	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter	%	Leptomcom	0	100%	N/A	100%	N/A	The MM's office does not have legislated documents to be placed on the website.	None	None	100%	100%	OPEX	calendar of legislated publications , Screenshot s of the website published Report received form SITA

3.2 Strategic Support Services

The Department comprises of the following Units:

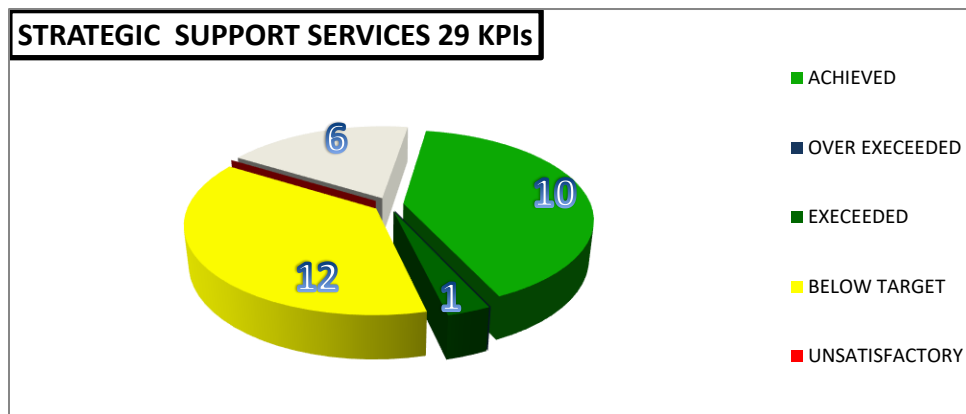
- IDP
- PMS
- Public Participation
- Communication
- LED
- Special Programs

Strategic Support Services Department has twenty-seven (29) indicators which are operational deliverables from the Department. Six (6) Indicators are not applicable(N/A) for the quarter, Ten (10) indicators achieved target, one indicator (1) exceeded target, no indicators over exceeded target, and twelve(12) indicators performed below target.

Table 2

Indicators	Total number 29
Achieved Target	10
Exceeded Target	1
Over Exceeded Target	0
Below Target	12
Unsatisfactory	0
Not Applicable	6

The Departmental performance is depicted on the below color-coded pie chart:



Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDPID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - 3 2 2	Number of HIV/Aids campaigns/meetings held YTD*(cumulative)	#	Lepp - MPP	5	3	3	4	4	1 HIV/AIDS meeting held on the 01/06/2022 at Council Chamber and 1 awareness campaign held on the 29/06/2022 at Thusong Centre	None	None	4	5	OPEX	Invitations, Agenda and Attendance Registers
KPA6: Good Governance and Public Participation\ Capacitate disadvantaged groups\ Special Projects	N / A	M - 6 4 1	Number of special programs awareness campaigns held YTD*(cumulative)	#	Lepp - MPP	18	9	10	12	12	1 Disability awareness campaign held on the 22/06/2022 at Thabo Mbeki Library and 1 violence against women and children held on the 08/0/2022 at Keletselemme. Youth day Commemoration held on the 16 June but no attendance register	None	None	12	12	OPEX	Invitations, Agenda and attendance registers

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
											attached.						
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	N / A	M - 3 3 5	Number of media releases shared with media groups YTD*(cumulative)	#	Le p - C o m	30	15	9	20	20	6 Activities were held	None	None	20	20	OPEX	Copy of emails shared with the media groups
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	N / A	M - 6 5 4	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter	%	Le p - M C o m	0	100%	100%	100%	100%	All Legislated Publications published on Municipal website in time	None	None	100%	100%	OPEX	calendar of legislated publications, Screenshot s of the website published. Report received form SITA
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Integrated Development Planning	N / A	M - 2 6 2	Number of IDP Rep forums meetings successfully held YTD*(cumulative)	#	Le p - 4 M I D P	4	3	1	1	0	No Rep Forum held due	Due to unavailability of Stakeholders .	Supplemented by additional roadshows	4	4	650000	Invitations, Agenda and Attendance Registers

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Integrated Development Planning	N / A	M - 3 2 5	Number of IDP road shows successfully held YTD*(cumulative)	#	Le p - M I D P	3	N/A	N/A	3	4	4 IDP Roadshows were held against the planned 3	4th RF was for town Cluster in order to address the Tariffs increase	This was held for the missed RF regarding tariffs	3	3	650000	Invitations, Attendance Register Register of community needs and Agenda
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Integrated Development Planning	N / A	M - 6 5 7	Percentage of IDP credibility rating by MEC in Financial Year YTD*	%	Le p - M I D P	100%	N/A	N/A	100%	0%	To be finalised around September	Waiting for COGHSTA to assess IDPs	COGHSTA is responsible for the Assessment of IDPs	100%	100%	OPEX	MECs credibility report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Integrated Development Planning	N / A	M - 6 5 8	Final IDP approved by Council by end May YTD*	#	Le p - M I D P	1	N/A	N/A	1	1	IDP done and approved by Council	NONE	NONE	1	1	OPEX	Process Plan Copy of Council resolution Copy of approved IDP Proof that it was published within prescribed timeframe

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Performance Management	N / A	M - 06	Final Annual Report approved by Council by end of March YTD*	#	Le p - P M S	1	1	0	N/A	N/A	N/A	N/A	N/A	1	1	OPEX	Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Performance Management	N / A	M - 09	Draft Annual Reports tabled to Council by 31 st of January YTD*	#	Le p - P M S	1	1	1	N/A	N/A	NONE	NONE	1	1	1	OPEX	Council resolution
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Performance Management	N / A	M - 43	SDBIP signed by the Mayor within 28 days after the approval of budget and the IDP YTD	#	Le p - P M S	1	N/A	N/A	1	1	SDBIP signed by the 22nd of June	None	None	1	1	OPEX	Process plan Copy of Final SDBIP Proof that it was approved/si gned within the prescribed time
KPA6: Good Governance and Public	N / A	M - 4	Annual Performance Report	#	Le p	1	N/A	N/A	N/A	N/A	None	None	None	1	1	OPEX	Process plan Copy of

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Participation\ Responsible, accountable, effective and efficient corporate governance\ Performance Management		8	submitted to auditor general by August 30th YTD		PMS												APR Proof of submission to AG
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Performance Management	N / A	M - 3 1 5	Number of quarterly performance assessments performed YTD*(cumulative)	#	LeppMS	4	3	3	4	4	The 3rd Performance assessment was conducted	NONE	NONE	4	4	OPEX	Copies of Assessment Plans
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Performance Management	N / A	M - 4 0	Number of Quarterly Performance Reports submitted to Audit Committee YTD*(cumulative)	#	LeppMS	4	3	3	4	4	all 4 quarterly Performance reports were submitted to the Audit Committee	None	None	4	4	OPEX	Signed quarterly reports submitted to Audit Committee
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and	N / A	M - 4 4	Number of Section 72 (mid-year performance reports) submitted to MM by 25th of	#	LeppMS	1	1	1	N/A	N/A	NONE	NONE		1	1	OPEX	Council resolution, Mid-Year Report.

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	I D	INDICATOR	U O M	U p d a t e r	Basel ine	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
efficient corporate governance\ Performance Management			January and to council by 31st January YTD*(cumulative)														
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M - 6 5 1	Number of Unqualified Performance Opinion per annum YTD*	#	L e p - M I A	1	1	0	1	0	Disclaimer	Poor Performance Management The use of statistics SA on the reporting of services rendered and failure to substantiate the reported actuals with satisfactory evidence	Improve Audit Opinion to Unqualified by improving on performance monitoring information from planning phase and correct targeting.	1	1	OPEX	AG Audit Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Ward Committees	N / A	M - 2 0 8	Number of ward committees that are functional and having meetings at least once per quarter and submit reports of such meetings YTD	#	L e p - M P P	13	13	0	13	15	15 ward committee elections not yet established for the new Council	Ward committee elections was postponed	Still waiting for new dates	13	13	OPEX	Minutes of the meetings held, attendance register, schedule of meetings
KPA4: Local Economic Development\ Create a conducive environment for businesses to	N / A	M - 6 8 8	Number of jobs created through municipal LED initiatives and capital projects (from municipal budget)	#	L e p - M L E	1200	640	270	840	371	Target not reached 101 employments Created in the fourth quarter	Reason being some of the contractors were terminated.		840	1000	OPEX	List of beneficiaries Contracts/ID Numbers

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Update	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
invest and prosper\ Job Creation			YTD*(cumulative)		D												
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Job Creation	N / A	M - 5 1	Number of workshops on training of SMMEs conducted by 30 June 2022	#	M L E D	0	N/A	N/A	1	0	Workshop not conducted	Budget for the facilitator was lower than the requested quotes and workshop could proceed as planned	Increase the budget in line with the market related bills.	2	2		Invitations, Attendance register and Agenda
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Marketing and Branding	N / A	M - 6 9 5	Number of workshops/trainings conducted for street traders by 30 June 2022	#	L e p - M L E D	0	N/A	N/A	1	0	None	None		1	1	OPEX	Invitations, Presentation and attendance register
KPA4: Local Economic Development\ Create a conducive environment for businesses to invest and prosper\ Marketing and Branding	N / A	M - 6 9 6	Number of meetings held with strategic partners on SLP/ CSI YTD*(cumulative)	#	L e p - M L E D	4	6	2	8	8 meetings held	Target reached	None	None	8	8	OPEX	Invitations Minutes Agenda & Attendance registers
KPA4: Local Economic Development\	N / A	M - 6	Number of investment summits/	#	L e p	0	N/A	N/A	1	0	Investments summit not held due logistical	Nonresponses from invited investors and	Rearrange the summit through	1	1	OPEX	Attendance register, Notices or

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Basel ine	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Create a conducive environment for businesses to invest and prosper\ Marketing and Branding		96A	promotions implemented by 30 June 2022		- M L E D						challenges with arrangement	unavailability on the requested time by participants	intensive consolations from management				Invitations
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M - 26	Percentage of AG queries resolved. YTD (cumulative)	%	L e p - M I A	83%	50%	40%	100%	100%	5 AG findings resolved by the Department by end of quarter	None	None	100%	100%	OPEX	AG action Plan. Audit Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M - 27	Percentage of Internal audit findings resolved. YTD (cumulative)	%	L e p - M I A	0	75%	75%	100%	61%	14 internal audit findings resolved out of a total of 23	None	None	100%	100%	OPEX	Internal Audit Queries register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M - 28	Percentage of Audit and performance Committee's resolutions implemented.	%	L e p - M I A	0	100%	88%	100%	94%	Out 80 resolutions 75 are implemented	Other resolutions requires more time before completion	Continue to work on implementing the resolutions until completion	100%	100%	OPEX	Resolution Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	I D	INDICATOR	U O M	U p d a t e r	Basel ine	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M - 6 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	%	L e p - R i s k O f f i c e r	0	75%	65%	100%	65%	65 % of risks are mitigated and the remaining are all on progress	Some of the risks are taking longer and require more resources to be mitigated.	Continue to work on mitigating the risks until they are fully mitigated.	100%	100%	OPEX	Risk register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N / A	M - 6 9 1	Percentage of Implementation of council resolutions per quarter	%	L e p - M A d m i n	0	100%	100%	100%	100%	100%	All resolutions in progress	None	100%	100%	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M - 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	%	L e p - M a d - m i n	100%	90%	N/A	90%	N/A	No complaints were received in this quarter.	None	None	90%	90%	OPEX	System generated quarterly Report signed off by EM

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Basel ine	Qtr. 3 Target		Qtr. 4 Target						Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
								Actual		Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures					
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	S S S 3	S S - 1	Vehicles of the Mayor and Speaker	%	E M S S S	0	Acquisitio n process	Still on Specifica tion	Completi on	Still on Specifica tion	Supply chain made a request of quotation from RT Contracts	Treasury put adverts on hold	Process to continue after a communique from treasury was issued to allow procurement to continue	Acquired	acquired	700 000 700 000	Advert, Appointme nt letter	

3.3 Corporate Support Services

The department comprises of the following Units:

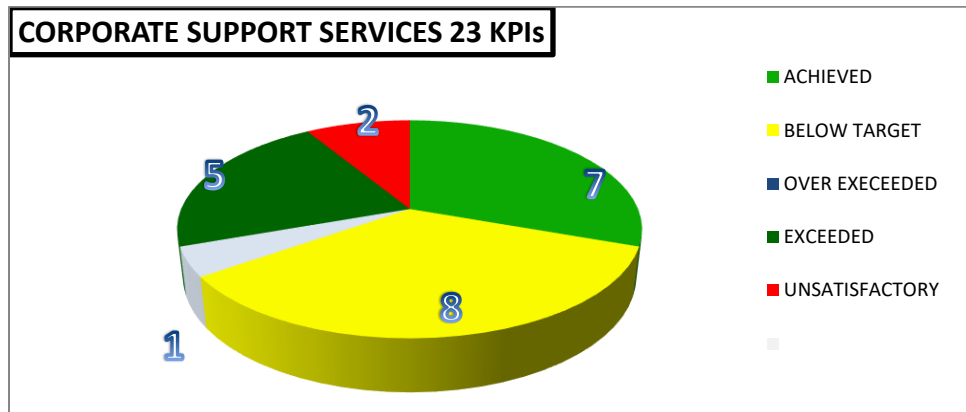
- Administration and Secretariats
- Human Resources
- Legal Services'

Corporate Support Services Department has twenty-three (23) indicators in the higher SDBIP which are deliverable from the department. One (1) indicator is not applicable for the quarter, seven (7) indicators achieved target, five (5) indicators exceeded target, no indicators over exceeded target, eight (8) indicators performed below target and two (2) indicator is unsatisfactory

Table 3

Indicators	Total number 23
Achieve Target	7
Exceeded Target	5
Over exceeded Target	0
Below Target	8
Unsatisfactory	2
Not applicable	1

The Departmental performance is depicted on the below color-coded pie chart:



Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Human Resource Management	N / A	M - 404	Number of people from employment equity groups employed in the three highest levels of management YTD* (cumulative)	#	L e p - M H R	30	28	28	28	30	Out of 37 Positions, 30 are filled & 7 are vacant	It is crucial for the municipality to fill all vacant management position to ensure achievement of strategic objectives of the municipality through service delivery	None	28	31	OPEX	Updated organizational structure and / appointment letters for the quarter
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N / A	M - 672	Percentage of Employee Satisfaction rating YTD	%	L e p - M H R	53%	N/A	N/A	55%	71%	Out of 430 employees, 252 took part in the survey. The total score of 252 employees is 25148	The 252 employees that took part in the survey were happy with the service provided hence the high score	None	55%	65%	OPEX	Questionnaire, calculated scores, participation list, rating report
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N / A	M - 673	Nu Number of EAP policies Developed/ Reviewed and approved by Council YTD	#	L e p - M H R	4	N/A	N/A	4	0	4 Policies were submitted to LLF for review.	3 LLF meetings were postponed.	LLF to make input for approval of reviewed policies by Council by adhering to the scheduled LLF Calender.	4	4	OPEX	Approved policy document. Council resolution

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N/A	M - 678	Number of LLF meetings held YTD* (cumulative)	#	Le p - M H R	4	5	4	6	7	1 ordinary meeting held on 6 May 2022, 3 Meetings postponed	None	1 Special LLF meeting held	6	10	OPEX	Invite, attendance register, year schedule, resolution register
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Labour Relations and EAP	N/A	M - 678 A	Percentage of LLF resolutions implemented per quarter	%	M - H R	0 (new)	80	86%	80	14%	Out of 14 Resolutions, 2 were resolved and 12 are outstanding	Non-adherence to scheduled LLF Calender.	To adhere to scheduled LLf Calender	80	80	OPEX	Resolution register
KPA5: Transformation and Organisational Development\ Improve functionality, performance and professionalism\ Occupational health and Safety	N/A	M - 680	Number of OHS audits conducted by June 2022	#	Le p - M H R	1	N/A	N/A	1	1	1 OHS Audit conducted.	None	None	1	1	OPEX	Quarterly audit reports (observation sheets and contractors inspection checklists) signed off by EMCSSS,
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development	N/A	M - 212	Percentage of total municipality's budget spent on implementing its workplace skills plan YTD* (cumulative)	%	Le p - M H R	0,84%	0.75%	0,44%	1%	0,89%	Out of R1458176.00, R127716244.00 was spent	None	None	1%	1%	1458176	Quarterly training register, budget statement Approved WSP training Register Budget Statement

Hierarchy (KPA) STRATEGIC OBJECTIVE \ Programme)	ID P ID #	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
																Expenditure Report
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development.	N / A	M - 1 8 Percentage of municipal new personnel appointed and enrolled to meet the financial minimum competency requirements YTD* (cumulative)	#	L e p - M H R	83%	100%	100%	100%	100%	for this quarter there was no appointment for people requiring minimum competency.	None	None	100%	100%	OPEX	MFMP proof of enrolment
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development.	N / A	M - 0 3 2 Percentage of vacancy rate YTD (cumulative)	%	L e p - M H R	10%	7%	16%	6%	15%	Out of 504 positions , 74 are vacant & 430 are filled.	Slow recruitment process and high employees related cost due to overtime	only fill critical and service delivery positions in order to reduce high employee related cost	6%	6%	OPEX	Appointmen t letters and / updated organisation al structure Summary report of the vacancy Rate percentage
KPA5: Transformation and Organisational Development\ Improve functionality, performance, and professionalism\ Training and Development	N / A	M - 2 1 Percentage of municipal personnel budget spent YTD* (cumulative)	%	L e p - M H R	91%	72%	69%	94%	92%	Out of R225707435, R206931703.5 8 was spent.	filling of critical positions was prioritised.	only fill critical and service delivery positions in order to reduce high employee related cost	94%	100%	OPEX	Report from BTO Percentage of municipal personnel budget spent (signed off by BTO and EMCSSS)
KPA6: Good Governance and Public Participation\ Responsible,	N / A	M - 1 Percentage of Service Level Agreements	%	L e p	100%	100%	100%	100%	100%	18 SLA's received were reviewed/draft	None	None	100%	100%	OPEX	Register indicating the date of

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
accountable, effective, and efficient corporate governance\ Legal Services	36	(SLAs) drafted/or reviewed within 7 working days of receipt of notice of appointment from Municipal Manager YTD*		- M L e g a l						ed within 7 working days after receiving date						request of drafting/review of SLA to date of SLA completion. Copies of drafted/reviewed SLAs
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Legal Services	N / A	M - 6 5 3 A Number of By-laws Gazette by end of Financial Year. YTD	#	L e p - M L e g a l	0	N/A	1	1	1	1 by-law gazetted in February 2022	The by-law was gazetted in the Third Quarter	The process plan will be reviewed in the next financial year.	1	2	OPEX	Copy of a gazetted by-law
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Governance and Administration	N / A	M - 6 5 5 Number of Council meetings held YTD*(cumulative)	#	L e p - M a d m i n	16	5	7	8	10	2 meetings held. 1 Ordinary of 31 May & 1 Special On 28 June 2022	None	1 Special meeting held	8	8	OPEX	Invitations. Attendance register, Meeting Schedule/Calendar Invitations Minutes/Resolution Register Attendance register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective	N / A	M - 1 3 Number of ICT related policies and plans Developed/ Reviewed and	#	L e p -	13	N/A	N/A	13	0	13 policies were reviewed and submitted to Council for	Item for approval of the 13 policies was referred	Ensure that the item serves in the next	13	13	OPEX	Council resolution

Hierarchy (KPA)\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
and efficient corporate governance\ IT and Support		5	adopted by Council YTD*		M I T						approval.	to the next Council meeting.	Council meeting				
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective and efficient corporate governance\ IT and Support	N / A	M - 0 0 3 4	Number of ICT Steering committee meetings held YTD (cumulative)	#	L e p - M I T	3	3	3	4	4	1 meeting was held on 8 June 2022.	None	None	4	4	OPEX	Invitations, minutes, attendance registers, resolution register
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective and efficient corporate governance\ IT and Support	N / A	M 0 0 3 4 A	Percentage of ICT Steering Committee resolutions implemented per quarter	%	M - I C T	0	80	88%	80	88%	Out of 8 resolutions 1 is incomplete and 7 are completed	The resolutions were all very critical in the provision of ICT services and therefore had to all be resolved.	None	80	80	OPEX	ICT Steering committee resolution register
KPA6: Good Governance and Public Participation)\ Responsible, accountable, effective and efficient corporate governance\ IT and Support	N / A	M - 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	%	L e p - M a d - m i n	100%	90%	100%	90%	4%	Out of 126 complaints received 5 completed and 121 uncompleted	Most complaints were not closed on the system hence the low percentage achieved	To ensure that all complaints dealt with on the system are closed after completion	90%	90%	OPEX	System generated quarterly Report signed off by EM
KPA6: Good Governance and Public Participation)\ Responsible,	N / A	M - 2	Percentage of AG queries resolved. YTD (cumulative)	%	L e p	83%	50%	0%	100%	100%	4 findings resolved	None	None	100%	100%	OPEX	AG action Plan. Audit Report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
accountable, effective and efficient corporate governance\ Auditor General		6			M I A												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M 27	Percentage of Internal audit findings resolved. YTD (cumulative)	%	Le p - M I A	0	75%	41%	100%	60%	Out 30 internal audit findings 18 are resolved	Some requires more time and financial resources to be resolved, as well meeting with staff for workshopping	Department is working on the recommendation of internal audit to resolve the findings,	100%	100%	OPEX	Internal Audit Queries register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M 28	Percentage of Audit and performance Committee's resolutions implemented.	%	Le p - M I A	0	100%	80%	100%	75%	Out of 20 resolutions 15 are implemented	Other resolutions require more time before completion	Continue to work on implementing the resolutions until completion	100%	100%	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M 667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	%	Le p - R i s k O f f i c e	0	75%	0%	100%	74%	74% of risks linked to Corporate Services are mitigated	Risks requires more time and resources to be mitigated.	Outstanding risks to be resolved	100%	100%	OPEX	Risk register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
				Updater												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N/A	M – 691 Percentage of Implementation of council resolutions per quarter	%	LEP – MAdmIn	0	100%	100%	100%	N/A	N/A	N/A	N/A	100%	100%	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	N/A	M – 654 Percentage of required Legislated Publications published on Municipal website from each directorate per quarter	%	LEP – EMDP	0	100%	N/A	100%	100%	this was achieved in the First Quarter.	None	None	100%	100%	OPEX	calendar of legislated publications, Screenshots of the website published; Report received from SITA

3.4 Development Planning

The department comprises of the following units:

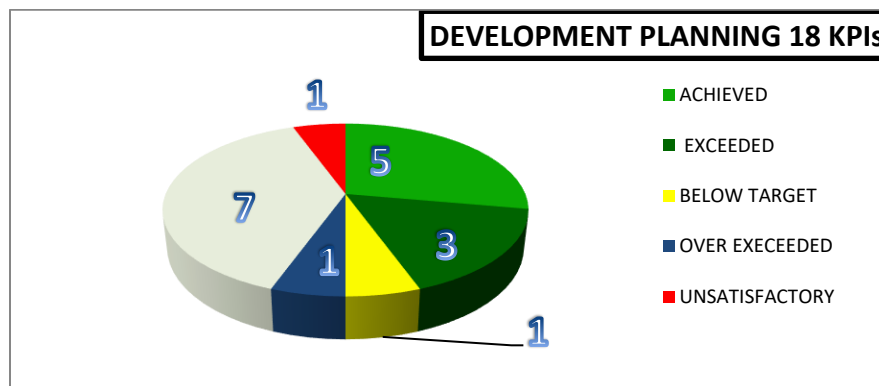
- Building Control
- Land Use Management
- Human Settlements
- GIS

Development Planning Department has Eighteen (18) indicators on the higher SDBIP which are deliverable from the department. Seven (7) Indicators are not applicable for the quarter, the Five (5) indicators achieved the set target, three (3) indicators exceeded achievement, one (1) indicator over exceeded target, one (1) indicator is unsatisfactory, and one (1) indicator is below target.

Table 4

Indicators	Total number 18
Achieved Target	5
Exceeded	3
Over exceeded Target	1
Below Target	1
Unsatisfactory	1
Not Applicable	7

The Departmental performance is depicted on the below colour coded pie chart:



Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	ID	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2020/21	Annual Target 2021/22	Annual budget	Portfolio of evidence
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Socio Economic Surveys	N / A	M - 1 8 6	Percentage of Housing enquiries attended to monthly, YTD. (cumulative)	%	M H S	100%	100%	100%	100%	100%	160 Enquiries received and attended to	None	None	100%	100%	OPEX	Query register
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	D P 7	L M - 1	Acquisition and Development of 6,5 hectares Land for integrated human Settlements	%	M H S	0	Purchasing of land	Purchase not done	Transfer and registration of the land	Purchase not done	Budget reallocated and project implementation moved to next Financial Year	None	None	100%	100%	5 425 000	Pictures, map of the land, Agenda, Attendance register, agreement between the seller and Municipality, transfer documents/ title deed
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Building Plans	N / A	M - 1 1 4	Average turnaround time of building contraventions detected and attended to, within 5 working day.(Non-	#	M B C	4 working days	5 working days	1,05 working days	5 working days	1 working day	12 Notices detected within 1 working days	None	None	5 working days	5 working days	OPEX	Copies of notices issued

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2020/21	Annual Target 2021/22	Annual budget	Portfolio of evidence	
Administration and Inspectorate		cumulative)															
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Building Plans Administration and Inspectorate	N / A	M 759	Average turnaround time for assessment of building plans. (Non-cumulative)	# working days	MBC	27 working days	30 working days	33.1 working days	30 working days	24,6 working days	14 Building plans assessed within 24,6working days	None	None	30 working days	30 working days	OPEX	A register indicating the date in which Building plans were received to assessment conclusion
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M 759 A	Percentage of Building control contraventions referred to legal after 30 days of nonresponse by resident. (Non-cumulative)	%	MBC	0	100%	N/A	100%	100%	12 Notices were issued but no referral made	None	None	100%	100%	OPEX	Notices issued and referred to legal
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A	M 760	Average turnaround time (weeks) for assessment and finalization of land use and development applications from the date of receipt as delegated to	# weeks	MLU	10 weeks	16 weeks	13.9 weeks	16 weeks	14,55 weeks	19 applications were considered within an average of 14.55 weeks	None	None	16 weeks	16 weeks	OPEX	Assessment Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2020/21	Annual Target 2021/22	Annual budget	Portfolio of evidence
		the Executive Manager per quarter. (Non-cumulative)														
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A 755	Average turnaround time (weeks) for assessment and finalization of land use and development applications from date of receipt as delegated to the Municipal Planning Tribunal. (Non-cumulative)	# weeks	MLU	0 weeks	16 weeks	0	16 weeks	0	no written assessment report set for MPT	Applications received addressed in line with Section 35(2) of SPLUMA 16 of 2013	None	16 weeks	16 weeks	OPEX	Tribunal Resolution letter/s
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N / A 761	Average turnaround time of land use contraventions detected and attended to within 5 working days. (Non-cumulative)	# weeks	MLU	2,3 working days,	5 working day	2.9 days	5 working day	2 working days	16 Notices issued aligned to an average of 2 working days	timeous confirmation re background information	None	5 working days	5 working days	OPEX	Copies of Notices issued
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and	N / A 761	Percentage of Land use contraventions referred to legal after 30	%	MLU	0	100%	0%	100%	100%	16 Notices were issued but no referral made	Subsequent site visits for re-affirmation satisfactory compliance	expedition of associated arrangements set for re-affirmation	100%	100%	OPEX	Notices issued and referred to legal

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2020/21	Annual Target 2021/22	Annual budget	Portfolio of evidence
provide adequate land for development\ Land use		A										and final notifications				
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N/A	G001	#	GIS	0	30	30	30	30	30 properties identified and verified	None	None	120	120	OPEX	Property Register
KPA1: Spatial Rationale\ Rational planning to bridge first and second economies and provide adequate land for development\ Land use	N/A	G002	%	GIS	0	100%	N/A	100%	N/A	No cases were referred to building control and SPLUM for non-compliance	N/A	N/A	100%	100%	OPEX	Referral register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N/A	M26	%	LePMA	83%	50%	N/A	100%	N/A	N/A	N/A	N/A	100%	100%	OPEX	AG action Plan. Audit Report
KPA6: Good Governance and Public Participation\ Responsible,	N/A	M27	%	LeP	0	75%	N/A	100%	0%	7 internal audit findings not resolved	None	None	100%	100%	OPEX	Internal Audit Queries register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2020/21	Annual Target 2021/22	Annual budget	Portfolio of evidence
accountable, effective and efficient corporate governance\ Auditor General		(cumulative)		MIA												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N/A	M28	Percentage of Audit and performance Committee's resolutions implemented. (Non-cumulative)	%	0	100%	N/A	100%	N/A	No Audit Committee Resolutions	N/A	N/A	100%	100%	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N/A	M667	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	%	0	75%	0	100%	63%	63% of all risks linked to Development planning are mitigated	Risks requires more time and resources to be mitigated.	Outstanding risks to be resolved	100%	100%	OPEX	Risk register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N/A	M691	Percentage of Implementation of council resolutions per quarter. (Non-cumulative)	%	0	100%	100 %	100%	100%	Two resolutions for Department and all attended to	None	None	100%	100%	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible,	N/A	M23	Percentage of complaints received on the electronic	%	100%	90%	N/A	90%	N/A	N/A	N/A	N/A	90%	90%	OPEX	System generated quarterly Report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2020/21	Annual Target 2021/22	Annual budget	Portfolio of evidence
accountable, effective, and efficient corporate governance\ IT and Support		system and successfully attended to by customer care per quarter		admin												signed off by EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter	%	Le p	0	100%	N/A	100%	N/A	N/A	N/A	N/A	100%	100%	OPEX	calendar of legislated publications, Screenshots of the website published. Report received form SITA.

3.5 Budget and Treasury

The Department comprises of the following units:

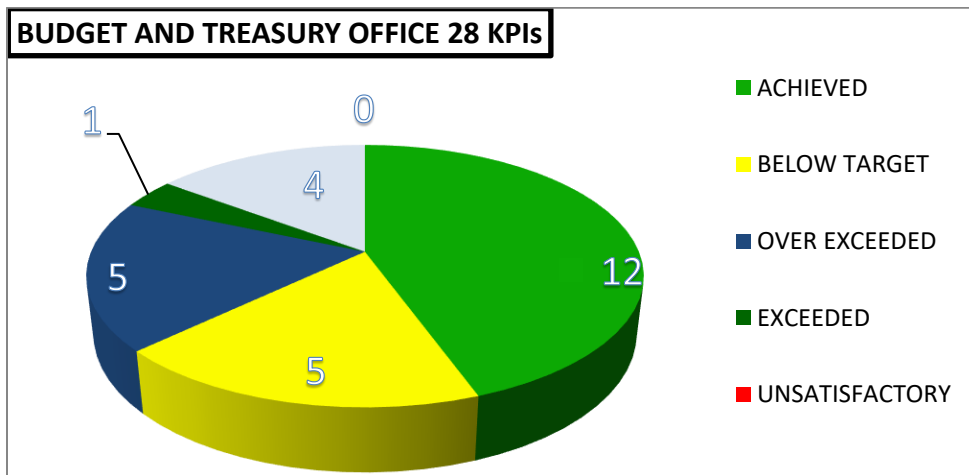
- Budget and Reporting
- Expenditure
- Income
- Supply Chain Management

Budget and Treasury Department has twenty-eight (28) indicators on the higher SDBIP which are deliverable from the Department. Four (4) indicators are not applicable (N/A) for the Quarter, Twelve (12) indicators achieved target, one (1) Indicators exceeded target, five (5) indicators over exceeded target, and five (5) indicators performed below average.

Table 5

Indicators	Total number 28
Achieved Target	12
Exceeded Target	1
Over exceeded Target	5
Below Target	5
Unsatisfactory	0
Not applicable	4

The Departmental performance is depicted on the below color-coded pie chart:



Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Baselin e	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Asset Management	N / A	M - 17	Number of Asset Verification conducted YTD	#	L e p - M B & R	1	N/A		1	1	Asset verification completed	Not required	Not required	1	1	1 400 000	SLA of Appointed Service Provider/FAR Summary & Report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Asset Management	N / A	M - 630	Percentage Liquidity ratio (R-value current assets / R-value current liabilities as percentage) YTD	%	L e p - M B & R	246%	200%		200%	439%	Current Assets = 421 068 000/ Current Liabilities 95 923 000	Due to high Debtors Book & Good financial health to meet short term obligations	None	200%	200%	OPEX	Financial report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N / A	M - 25	Number of quarterly financial reports submitted to Council YTD* (cumulative)	#	L e p - M B & R	4	3		4	4	The report submitted to Secretariate for Agenda	Not required	Not required	4	4	OPEX	Financial report,
																	Council resolution
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and	N / A	M - 756	Number of Interim financial statements prepared and submitted to Audit Committee	#	L e p - M B & R	0	N/A		N/A	N/A	N/A	None	N/A	1	1	OPEX	Interim Financial Statements

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Reporting		YTD (cumulative)														
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N / A	M - 281	#	Lepp - MB & R	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1	1	OPEX	Set of Financial Statements (AFS)', Proof of submission
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Budget and Reporting	N / A	M - 397	%	Lepp - MB & R	263%	200%	515%	None	409%	Total Cash R93 572 651/ Total Monthly fixed expenditure 22 875 000	The municipality has received the tranches of all the grants	None	200%	200%	OPEX	Financial Report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 348	%	Lepp - ME xp	100%	100%	93.1%	None	97%	All submission for payments to Expenditure has been paid within 30 days	21/670 of Invoices submitted for payments were received after 30 days	The KPI to be assigned to each Directorate for easy monitoring of late Invoice and corrective action	100%	100%	OPEX	Creditors register - Expenditure Report
KPA3: Financial Viability and Financial Management\	N / A	M - 01	%	Lepp -	100%	75%	90%	100%	100%	The expenditure is in line with target due to a more than	None	None	100%	100%	OPEX	Financial Report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Enhance revenue and financial management\ Expenditure Management		1	Grant spent YTD* (cumulative)		M E x p						expected						
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Expenditure Management	N / A	M - 2 0 5	Percentage Debt coverage (total R-value operating revenue received minus R-value Operating grants, divided by R-value debt service payments (i.e. interest + redemption) due within financial year) YTD	%	L e p - M E x p	2249%	200%	2596%	200%	3466%	Debt coverage higher than expected due to low borrowings. Debt Coverage =542 478 250/ Borrowings 15 652 848	Debt coverage higher than expected due to low borrowings.	None	200%	200%	OPEX	Financial Report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Supply Chain management	N / A	M - 2 8 5	Average number of days between closing of tender and adjudication YTD (cumulative)	#	L e p - S C M	121 days	22 days	22 days	90 days	26 Days	Bids are finalised within validity period of the bids	None	None	90 days	90 days	OPEX	TENDER REPORT
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial	N / A	M - s c m 1	Number of tender reports submitted to council per quarter YTD (cumulative)	#	L e p -	4	3	3	4	4	Reports are updated Monthly	None	None	4	4	OPEX	Tender reports

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
management\Supply Chain management																
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\Supply Chain management	N / A	M - SC M 2	Number of Deviation reports submitted to council per quarter YTD (cumulative)	#	Le p -	4 3	3	4	4	Reports are updated Monthly	None	None	4	4	OPEX	Deviation report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\Supply Chain management	N / A	M - s c m 3	Number of stock count done per annum	#	Le p - M S C M	1 N/A	N/A	1	1	Stock taking was done on 30 June 2022 in the presence of AG and internal Audit	None	None	1	1	OPEX	Stock taking report
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M - 3 3	Percentage debt collected per Quarter	%	Le p - M R e v	83% 95%	99%	95%	81%	The municipality collected an average of 81% of revenue billed from July 2021 to June 2022 excluding the debt of R 73 million written off in December 2021, this is for the 5025 Altoostyd stands	The Municipality discontinued prepaid electricity metering in February 2022, The impact of adverse economic condition has affected the consumer affordability .	The Municipality is disconnecting electricity monthly and allows consumers to make arrangement and pay 20% down payment. The policy has been amended to reduce the % of down	95%	95%	OPEX	Revenue collection report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
											belonging to Limpopo Provincial Government (see Council Resolution A165/2021[10])		payment from 50% to 20%. This serves to help and stimulate the clients to make payments. The billing dates has been revised to align to the Month payment for consumers. The Municipality is fast tracking to appoint the service provider before the end of the 1st quarter.				
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M - 3 9 6	Percentage outstanding service debtors to revenue (R-value total outstanding service debtors divided by R-value annual revenue received for services) YTD	%	Le p - M R e v	17%	5%	1%	5%	19%	The municipality has overachieved during the period July 2021 to March 2022	The over performance is because of the municipality having written-off a debt of R 73 million in December 2021, this is for the 5025 Altoostyd stands belonging to Limpopo Provincial Government (see Council Resolution A165/2021[10])	The Municipality is disconnecting electricity monthly and allows consumers to make arrangement and pay 20% down payment. The policy has been amended to reduce the % of down payment from 50% to 20%.	5%	5%	OPEX	Revenue collection report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
													This serves to help and stimulate the clients to make payments. The billing dates has been revised to align to the Month payment for consumers				
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M - 6 3 7	Number of credit control policies reviewed and approved by Council YTD*	#	L e p - M R e v	1	1	N/A	1	1	The policy was submitted to Council in May 2021 for 2021/2022 FY	None	None	1	1	OPEX	Council resolution
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Revenue Management	N / A	M - 6 3 6	Number of awareness campaign on payment of services and registration of indigent consumers YTD (cumulative)	#	L e p - M R e v	0	2	2	3	4	The municipality has send electronic public awareness notices and clients are sent statements via email monthly, and there is a message included on the statement that reminds clients to make payments by the due date.	More awareness campaigns made due the shift from prepaid to post paid electricity and the water tariff increase	None	3	3	OPEX	Attendance registers

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Baselin e	Qtr. 3 Target							Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
								Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures				
KPA3: Financial Viability and Financial Management\ Enhance revenue and financial management\ Free Basic Services	N / A	M - 6 3 8	Number of updated and credible indigents register in place YTD	#	L e p - M R e v	1	1	N/A	N/A	1	The process of Indigent registration is in progress to date 1200 has been registered and has will be forwarded for verification and the final report will take to Council on the 1st Quarter Reporting for 2022/223	The indigent register for 2021/2022 could not be processed/update d due to the challenges of Covid-19 and election campaigns that took place during the time that was scheduled for registration. The Report will be presented to council on the 1st quarter 2022/23	The Council has approved the indigent registration proposed programme for 2022/23 Financial year and the process will start in Q3 of 2021/2022 FY The Report will be presented to council on the 1st quarter 2022/23	1	1	OPEX	Indigent register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 6 5 0	Number of Unqualified Audit Opinion received from AG YTD	#	L e p - C F O	0	1	1	N/A	N/A	N/A	N/A	N/A	1	1	OPEX	Audit report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 7 4 0	Number of material audit findings against the municipality regarding financial statements YTD	#	L e p - C F O	2	N/A	1	N/A	N/A	N/A	N/A	N/A	0	0	OPEX	Audit report

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Baselin e	Qtr. 3 Target		Qtr.4 Target					Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
								Actual			Actual	Actual Notes	Challenges / Reasons for under or over performance				
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M – 26	Percentage of AG queries resolved. YTD (cumulative)	%	L e p – M I A	83%	50%	3%	100%	86%	8 of 52 issues were not resolved	UIFWS investigation process still on progress, Payment within 30 days ,Finalisation of FAR is in progress.	Panel of consultant has been appointed to perform investigation. KPA for payment within 30 days must be allocated to departments.	100%	100%	OPEX	AG action Plan.
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M – 27	Percentage of Internal audit findings resolved. YTD (cumulative)	%	L e p – M I A	0	75%	81%	100%	52%	16 of 33 issues were not resolved	Most audits were performed simultaneously in the last quarter of the Financial year, while BTO was busy with the preparation of 2022/23 Budget, asset verification, Investigation of UIFW'S and closing of 2021/22 Financial year End. Most audit reports were finalised in May and June hence no time was available to close the finding as of 30 June 2022.	Proper audit plan to be developed considering other BTO legislative priorities. Proper scheduling of audits by Internal audit to avoid pressure to the auditees. This can compromise the audit process and will lead to poor audit results.	100%	100%	OPEX	Internal Audit Queries register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Baselin e	Qtr. 3 Target		Qtr.4 Target					Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
								Actual			Actual	Actual Notes	Challenges / Reasons for under or over performance				
												On that basis the result has shown that performance has regressed from 81% in Q3 to 52% in Q4.					
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 8	Percentage of Audit and performance Committee's resolutions implemented.	%	L e p - M I A	100%	100%	100%	100%	100%	100%	None	None	100%	100%	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M - 6 6 7	Percentage of risks resolved within timeframe as specified in the risk register YTD (cumulative)	%	L e p - R i s k	90%	75%	98%	100%	95%	Preparation of interim financial statements was not done due to late finalisation of audits by AG. Delays on registration of indigents and writing off trivial balances and deceased debts	Preparation of interim financial statements was not done due to late finalisation of audits by AG. Delays on registration of indigents and writing off trivial balances and deceased debts	The budget has been allocated to Procure Business intelligence system which will automate the AFS Preparation. The process of the review of the diseased account is in progress.	100%	100%	OPEX	Risk register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and	N / A	M - 6 9 1	Percentage of Implementatio n of council resolutions per quarter	%	L e p - M A	100%	100%	100%	100%	100%	100%	None	None	100%	100%	OPEX	Council Resolution Registe

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Update	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
efficient corporate governance\ Audit Committee				d m i n												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M – 23	%	L e p - M a d - m i n	100%	90%	100%	90%	4%	The system is not user friendly; the current configurations make it difficult to access and resolve queries. Lack of understanding of how the system operates by end-users.	The system is not user friendly; the current configurations make it difficult to access and resolve queries. Lack of understanding of how the system operates by end users	Training and retraining of Employees. Query register has been implemented to monitor quires. Effective monitoring and oversight. Custodians of customer care to coordinate with departments daily to close the job cards. The system must be configured to be user friendly and for easy access. Training is required	90%	90%	OPEX	System generated quarterly Report signed off by EM
KPA6: Good Governance and Public Participation\ Responsible,	N / A	M – 65	%	L e p -	0	100%	98%	100%	100%	100%	None	None	100%	100%	OPEX	calendar of legislated publications,

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseline	Qtr. 3 Target	Actual	Qtr.4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
accountable, effective and efficient corporate governance\ Communication		4	published on Municipal website from each directorate per quarter		6 5 4												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	B T O 1	B P 0 1	Mobile Offices	%	C F O	0	Construc tion	100%	Comple tion cert	Project complete d and mobile office delivered	None	None	None	100%	100%	500 000	Advert Progress report

3.6 Social Services

The department comprises of the following units:

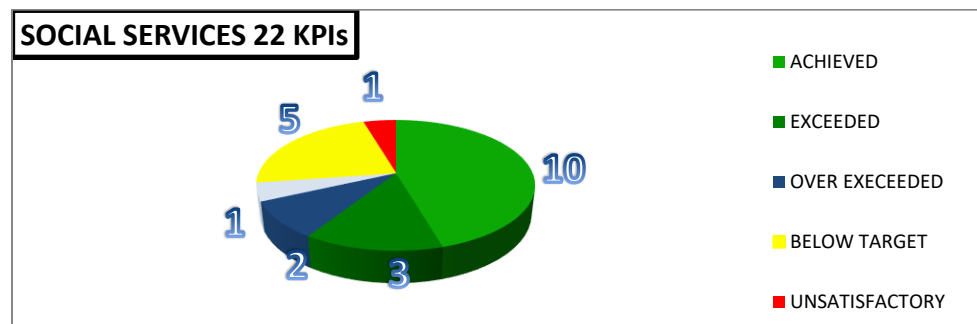
- Traffic
- Registration
- Waste Management
- Parks
- Libraries

Social Services Department has twenty-two (22) indicators which are deliverable from the Department. One (1) indicator is not applicable for the quarter, ten (10) indicators achieved target, two (2) indicators over exceeded target, three (3) indicators exceeded target, five (5) indicators performed below target, and One (1) indicator is unsatisfactory

Table 6

Indicators	Total number 22
Achieved Target	10
Exceeded Target	3
Over Exceeded Target	2
Below Target	5
Unsatisfactory	1
Not applicable	1

The Departmental performance is depicted on the below color-coded pie chart:



The detailed performance for the department follows:

Hierarchy (KPA/ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	ID	INDICATOR	U O M	U p d a t e r	Baseli ne	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well- being\ Environmental Management	N / A	M - 1 7 0	Number of trees planted per quarter, year to date (operational budget) *YTD (cumulative)	#	L e p - M P a r k s	610	350	323	500	503	180 trees planted.	20 trees were donated from Dept. of Environment.	None	500	500	R48 041.	Purchase Order, Delivery Note, Invoice Nursery, Inventory Register, Beneficiary list
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well- being\ Environmental Management	N / A	M - 1 7 1	Number of Times each Of the 15 parks maintained per quarter (Non- cumulative)	#	L e p - M P a r k s	0	2	1	1	1	All 15 parks were maintained as planned.	None	None	6	6	OPEX	Pictures, Activity schedule
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well- being\ Environmental Management	N / A	M - 3 7 0	Number of cemeteries maintained once per quarter (non- cumulative)	#	L e p - M P a r k s	0	5	4	5	5	All 5 cemeteries were maintained as planned.	none	none	5	5	OPEX	Pictures, Activity schedule
KPA2: Service Delivery and Infrastructure	N / A	M - 7	Number of waste education and	#	L e p	43	36	61	48	74	13 waste education and	due to increase in number of reported	KPI to be reviewed and adjusted.	48	48	OPEX	Presentations, Attendance registers and

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseli ne	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Development\ Protect the environment and improve community well-being\ Environmental Management		02	awareness campaigns conducted YTD (cumulative)		- M W a s t e						awareness campaigns conducted.	incidents of illegal dumping.					Agenda
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M - 172	Number of library campaigns held YTD (cumulative)	#	L e p - M L i b	3	3	3	4	4	1 library campaign was conducted.	none	none	4	4	OPEX	presentations, attendance register and Agenda
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M - L I B 1	Number of Thusong Centre services campaigns held YTD (cumulative)	#	L e p - M L i b	3	3	3	4	4	1 thusong centre services campaign was conducted.	none	none	4	4	OPEX	presentations, attendance register and Agenda
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Library Services	N / A	M - L I B 2	Number of education forum meetings held YTD. (cumulative)	#	L e p - M L i b	3	3	2	4	3	Education forum meeting was held on 25/05/2022.	Target not met due to the finalising election of Ward Committee members as stakeholders.	To improve in the new financial year 2022/23.	4	4	OPEX	Invitations, agenda, attendance register, minutes

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	ID	INDICATOR	U O M	U p d a t e r	Baseli ne	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry	N / A	M - 3 9 5	Average turnaround time between application and testing of applicants for learner's license per quarter	# w e e k s	L e p - M R e g	1 week	2 weeks	1 week	2 weeks	1 week	Turnaround time between application & testing of applicants for learner's license has improved to one week.	Current economic meltdown has led to fewer people applying for learners' licences	None	2weeks	3weeks	OPEX	Weekly print out from NATIS, register Report showing the average calculations
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry	N / A	M - R G 1	Average turnaround time between application for driver's license and actual testing per quarter	# w e e k s	L e p - M R e g	1 week	2 weeks	1 week	2 weeks	1 week	Turnaround time between application & testing of applicants for learner's license has improved to one week.	Current economic meltdown has led to fewer people applying for learners' licences	None	2weeks	2weeks	OPEX	Print outs from NATIS, registers. Report showing the average calculations
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Registry	N / A	M - R G 2	Number of transport forum meetings held YTD. (cumulative)	#	L e p - M R e g	2	3	3	4	4	Transport forum meeting was held on 29/06/2022.	None	None	4	4	OPEX	Invitations, agenda, attendance register, minutes
KPA2: Service Delivery and Infrastructure	N / A	M - 7	Number of days speed check	#	L e p	0 (new)	90	83	120	119	speed checks were conducted	Due to unrest of illegal taxi operators.	KPI reviewed . Report in the new	120	120	OPEX	Speed checks register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	ID	INDICATOR	UOM	Updater	Baseline	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement		03	operations held YTD (cumulative)		- M T r a f						for 36 days.		financial year 2022/2023				
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Road Safety / Law Enforcement	N / A	M 7 0 4	Number of law enforcement operations held YTD. (cumulative)	#	L e p - M T r a f	7	3	6	4	9	3 law enforcement joint operation were conducted.	Due to unrest of illegal taxi operators.	Visibility of law enforcement.	4	4	OPEX	Stop & check register, attendance register
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	N / A	M 2 5 0	Number of urban households provided with weekly refuse removal, YTD (cumulative)	#	L e p - M W a s t e	8231	10602	10602	10602	10602	10602 Urban households and 8675 informal settlements households have access to kerbside waste collection.	None	None	10602	11000	OPEX	Billing list
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste	N / A	M 7 0 8	Number of rural villages with access to weekly refuse removal services through roll-on, roll-off system	#	L e p - M W a s t	17	17	17	17	17	17 villages have access to refuse removal services through roll-on-roll off system.	None	None	17	17	OPEX	Weekly Plan, List of Villages, Bin Coordinates,

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	I D	INDICATOR	U O M	U p d a t e r e	Baseli ne	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Management																	
KPA2: Service Delivery and Infrastructure Development\ Protect the environment and improve community well-being\ Waste Management	S S 4 7	L M W S 1	Review of IWMP for all Nodal Areas	%	L e p - M W a s t e	0	Compilation process	Draft Specification	Completion	BSC sited on the 18/05/2022	BSC sited on the 18/05/2022 which is 40% progress	BSC referred back the draft specification for amendments.	To fast track the approval of the specification by BSC.	100%	100%	350 000	Advert Appointment letter and Project progress report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M - 2 6	Percentage of AG queries resolved. YTD (cumulative)	%	L e p - M I A	83%	50%	0%	100%	100%	2 findings in the department is still on progress	The audit report was released at end of February hence the delays in resolving finding	We will continue with implementation the Action plan as recommended	100%	100%	OPEX	AG action Plan. Audit Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate	N / A	M - 2 7	Percentage of Internal audit findings resolved. YTD (cumulative)	%	L e p - M I A	0	75%	100%	100%	25%	4 out of 16 audit findings were resolved.	Some requires more time and financial resources to be resolved, as well meeting with staff for workshopping	Department is working on the recommendation of internal audit to resolve the findings,	100%	100%	OPEX	Internal Audit Queries register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	I D	INDICATOR	U O M	U p d a t e r	Baseli ne	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
governance\ Auditor General																	
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Auditor General	N / A	M - 2 8	Percentage of Audit and performance Committee's resolutions implemented.	%	L e p - M I A	0	100%	N/A	100%	N/A	No Resolutions for the department	N/A	N/A	100%	100%	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Risk Management	N / A	M - 6 6 7	Percentage of risks mitigations implemented per quarter	%	L e p - R i s k O f f i c e r	0	90%	0	90%	81%	81% of all risks linked to social services are mitigated	mitigation process takes time and its work on progress	Continue to work mitigation on risks linked to the department in future	100%	100%	OPEX	Risk register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Audit Committee	N / A	M - 6 9 1	Percentage of Implementation of council resolutions per quarter	%	L e p - M A d m i n	0	100%	100%	100%	100%	All council resolutions are implemented	None	None	100%	100%	OPEX	Council Resolution Register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	I D	INDICATOR	U O M	U p d a t e r	Baseli ne	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A	M – 2 3	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	%	L e p - M a d - m i n	100%	90%	50%	90%	50%	Not all complaints linked to department are resolved	Shortage of working tools for parks division to prune and cut trees and only slasher operational	Procure additional working tools for parks division	90%	90%	OPEX	System generated quarterly Report signed off by EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and efficient corporate governance\ Communication	N / A	M – 6 5 4	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter	%	L e p - M C o m	0	100%	100%	100%	100%	Required legislated documents are on the website	None	None	100%	100%	OPEX	calendar of legislated publications, Screenshots of the website published. Report received from SITA

3.7 Infrastructure Services

The department comprises of the following units:

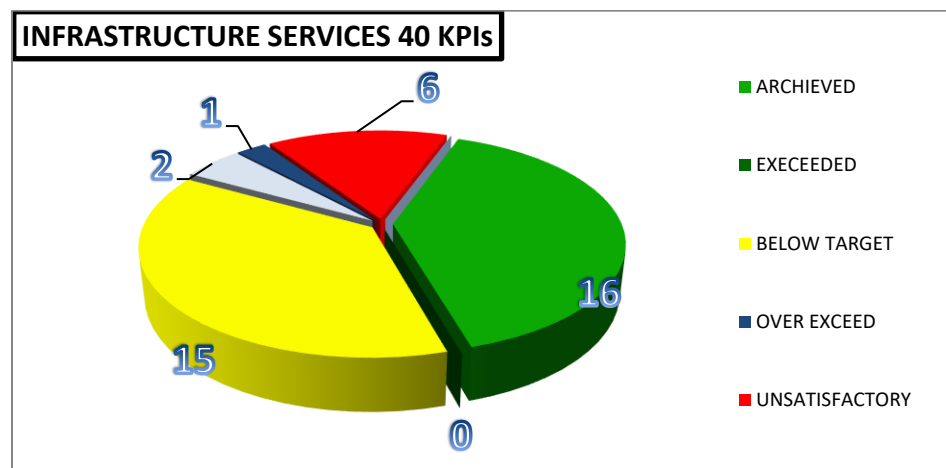
- Water
- Sanitation
- Project Management Unit
- Electrical
- Roads and Storm water

Infrastructure Services Department has Forty (40) indicators which are deliverable from the Department. two (2) indicators are not applicable(N/A) for the quarter, sixteen (16) indicators achieved target, one (1) indicator exceeded target, twenty-five (15) indicators below targets. and six (6) indicators performed unsatisfactory.

Table 7

Indicators	Total number 40
Achieved Target	16
Exceeded Target	0
Over Exceeded Target	1
Below Target	15
Unsatisfactory	6
Not Applicable	2

The Departmental performance is depicted on the below color-coded pie chart:



The detailed performance for the department follows:

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (Electricity – Maintenance and Upgrading)	N / A	M – 3 4 0	Percentage of Electrical losses YTD*	%	L e p - M E l e c	0%	10%	29%	10%	4%	dropped from 10% to 4	None	None	10%	8%	OPEX	Electrical loss report
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	I S E 5 & I S E 1 1	M – 4 0 1 A	Number households connected with basic level of electricity by Municipality on Eskom licensed area from 1 July 2021 to 30 June 2022	#	L e p - M E l e c	0 (new)	0	967 number house holds	1879	0	996 households not energized	waiting for Eskom to speed	to arrange with Eskom to speed up with energization	1879	1879	R 33 822.00	Appointment letter, Payment Certificates Project progress report, confirmation letter from Eskom Completion certificates
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	N / A	M – 4 0 1 B	Percentage of households connected with basic level of electricity by Municipality on Municipal licensed area from 1 July 2021 to 30 June 2022	%	L e p - M E l e c	0(new)	100%	100%	100%	100%	waiting for any application new connections	none	none	100%	100%	OPEX	Works orders

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	I S E 3	M G 1	%	L e p - M E I e c	n/a	Constr uction	Ready to advertise for the constructi on stage and waiting for National Treasury to give go ahead	Comple tion cert	Tender document has been prepared	Tender document has been prepared	Tender cannot be advertised; National treasury issued a moratorium on procurement whereby no new tenders are to be advertised.	To be advertised in the next financial year	100%	n/a	R 2 500 000	Progress report, Completion certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	I S E 5	M G 0 6	%	L e p - M E I e c	n/a	Constr uction	Construct ion complete d & Eskom have energize d.	Comple tion cert	project complete	All 20 high mast have been installed	None	None	100%	n/a	R 7 163 275	Progress report, Completion certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	I S E 1 1	M G 0 7	%	L e p - M E I e c	n/a	Compl etion cert	Target Achieved , as high mast light is installed	Comple tion cert	All high mast has been installed and awaiting invoices from Eskom	All high mast has been installed and awaiting invoices from Eskom	delays encountered as eskom has not yet energised	engage eskom to fast-track energising of the high mast lights	100%	n/a	R 6 096 018	Progress report, Completion certificate
KPA2: Service Delivery and Infrastructure Development\	I S E 1	M G 0	%	L e p -	n/a	Compl etion Certificate	Construct ion has been complete	Comple tion Certificate	Constructio n has been completed	Construction has been completed	None	None	100%	n/a	R 9 500 000	Progress report, Completion certificate

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Update r	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	108			M E l e c			d									
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	ISE 11	Electrification of houses in Various Villages Phase 2	#	L e p - M E l e c	n/a	Completion cert	The project is on construction stage awaiting electrification by Eskom.	Completion cert	The project is on construction stage awaiting electrification by Eskom.	The project is on construction stage awaiting electrification by Eskom.	delays encountered as eskom has not yet energised	engage eskom to fast-track energising	100%	n/a	R17 000 000	Copy of Advert, Appointment letter, Progress report, completion Certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	ISE 14	Electrical Master Plan	%	L e p - M E l e c	n/a	Construction	Specifications process	Completion cert	Terms of Reference ready	Terms of Reference ready	Tender Document ready for advert. Awaiting resolution of issued National Treasury moratorium on procurement, whereby no new tenders are to be advertised.	to be advertised in next financial year	100%	n/a	R 500 000	Copy of Advert, Appointment letter, Progress report,
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network	ISE 61	Cherry Picker	%	L e p - M E l e c	n/a	Supply and Delivery	Service provider appointed	Supply and Delivery	100%	delivered	none	none	100%	n/a	R1 500 000	Advert, Appointment letter

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	I D	INDICATOR	U O M	U p d a t e r	Base-line	Qtr. 3 Target		Qtr. 4 Target					Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
								Actual		Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures				
(New Infrastructure)																	
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	I S E 1 2	L M E 2	1 x LDV Bakkies	%	L e p - M E l e c	n/a	Supply and Deliver y	Service provider appointe d	Supply and Delivery	100%	delivered	none	none	100%	n/a	R 460 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Electrical Network (New Infrastructure)	I S E 1 3	L M E 3	3,5 Ton Truck with half canopy	%	L e p - M E l e c	n/a	Supply and Deliver y	Service provider appointe d	Supply and Delivery	100%	delivered	none	none	100%	n/a	R 850 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading	N / A	M – 2 1 8	Number of villages in which access roads are bladed YTD*(cumulative)	#	L e p - M P W	39	29	27	39	39 villages	39 villages bladed	None	None	39	39	OPEX	Signed Confirmation report of blading the village and a logbook
KPA2: Service Delivery and Infrastructure Development\	I S R / P	L M P	3,5 Ton Truck with half canopy	%	L e p -	n/a	Supply and Deliver y	Service provider appointe d	Supply and Delivery	completed	truck delivered	none	None	100%	n/a	R 850 000	Advert, Appointment letter

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P ID #	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	P 4 5			M P W												
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	I S R / P P 4 2 6	Mechanical Broom	%	L e p - M P W	n/a	Supply and Deliver y	Service provider appointe d	Supply and Delivery	service provider appointed	service provider appointed	awaiting delivery	engage service provider to fast track	100%	n/a	R 1 000 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	I S R / P P 4 3 8	Walk Behind Roller	%	L e p - M P W	n/a	Supply and Deliver y	Appointm ent not done.	Supply and Delivery	n/a	n/a	n/a	n/a	100%	n/a	R 100 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure Development\ Provide quality and	I S R / P P 4	2x Plate Compactors	%	L e p - M	n/a	Supply and Deliver y	Specific ation complete d	Supply and Delivery	specificatio n ready	specification ready	Tender cannot be advertised; National treasury issued a moratorium on	To be advertised in the next financial year	100%	n/a	R 80 000	Advert, Appointment letter

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	37			P W							procurement whereby no new tenders are to be advertised.					
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	I S R / P 2	Asphalt Saw Cutter	%	L e p - M P W	n/a	Supply and Deliver y	Specifica tion complete d	Supply and Delivery	completed	saw cutter delivered	none	none	100%	n/a	R 80 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.	I S R / P 1	Construction of Bridge to Martinique Cemetery	%	L e p - M P W	n/a	Constr uction	Specifica tion complete d.	Comple tion Certifica te	Specificatio n ready waiting to be advertised	Specification ready waiting to be advertised	Tender cannot be advertised; National treasury issued a moratorium on procurement whereby no new tenders are to be advertised.	To be advertised in the next financial year	100%	n/a	R 1 000 000	Copy of Advert, Appointment letter, Progress report, completion Certificate
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained	L E D 1	Construction of Hawkers Stalls	%	L e p - M P	N/A	Constr uction	Detailed designs have been complete d	Constru ction and completi on	detailed designs have been completed.	detailed designs have been completed.	funds have been reallocated to another project	funds to be made available in next financial year	100	100	R 3 500 000	Advert, appointment letter, completion certificate

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	I D P I D #	INDICATOR	U O M #	U p d a t e r	Base- line	Qtr. 3 Target		Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence	
							Actual										
infrastructural services in all municipal areas\ Roads and Storm water – Maintenance and Upgrading.				W													
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure	N / A	M - 4 0 0 A	Percentage of households connected with access to sanitation in urban area (Marapong, Onverwacht and Town) from 1 July 2021to 30 June 2022	#	L e p - M S a n i t	0 (New)	100%	100%	100%	100%	Three (3)new households connected in the 4th Quarter	Three(3) new households connected until May 2022. The total households' connections are 14300 (100%) depending on applications for new connections	None	100%	100%	OPEX	List of households issued with occupation certificates/ Works Order
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Wastewater Quality (Green Drop)	N / A	M - 7 5 8	Number of monthly wastewater quality monitoring report conducted by Municipality YTD (cumulative)	#	L e p - M S a n i t	1	3	0	2	Preparing specifications for appointment of Lab for wastewater analyses purposes.	Preparing specifications for appointment of Lab for wastewater analyses purposes.	Tender cannot be advertised; National treasury issued a moratorium on procurement whereby no new tenders are to be advertised.	To be advertised in the next financial year	10	10	OPEX	Monthly Wastewater analysis report
KPA2: Service Delivery and Infrastructure Development\ Provide quality and	I S S 2 5	M G 2 A	Thabo Mbeki sewer network phase 2	#	L e p - M	n/a	Design	contractor appointed	Tender Documentation	Project is on construction stage	Project is on construction stage the project is multiyear and	none	none	100%	n/a	R 932 441	Advert, Appointment letter, Detailed Design

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
well-maintained infrastructural services in all municipal areas\ Sanitation - New Infrastructure				S a n i t						fund to complete the project have been allocated in the next financial year						
KPA2: Service Delivery and Infrastructure	I S S 6	L M S N 1 Sewer Unblocking Machine	%	L e p - M S a n i t	n/a	Supply and Delivery	Not Procured	Supply and Delivery	specificatio n completed	BAC recommende d for tender to be readvertised	Tender Document ready for advert Awaiting resolution of issued National Treasury moratorium on procurement, whereby no new tenders are to be advertised.	To be advertised in the next financial year	100%	n/a	R 543 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure	I S S 7	L M S N 2 Sand Removal machine for the sewer pipes	%	L e p - M S a n i t	n/a	Supply and Delivery	Not Procured	Supply and Delivery	specificatio n completed	BAC recommende d for tender to be readvertised	Tender Document ready for advert Awaiting resolution of issued National Treasury moratorium on procurement, whereby no new tenders are to be advertised.	To be advertised in the next financial year	100%	n/a	R 450 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure	I S S 8	L M S N 3 Mobile Bucket Winch	%	L e p M S a n	n/a	Supply and Delivery	Not Procured	Supply and Delivery	specificatio n completed	BAC recommende d for tender to be readvertised	Tender Document ready for advert Awaiting resolution of issued National Treasury moratorium on procurement,	To be advertised in the next financial year	100%	n/a	R 5000	Advert, Appointment letter

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
											whereby no new tenders are to be advertised.					
KPA2: Service Delivery and Infrastructure	ISS9	Mobile trash Pump	%	Lepp - M S a n i t	n/a	Supply and Delivery	Not Procured	Supply and Delivery	specification completed	BAC recommended for tender to be readvertised	Tender Document ready for advert Awaiting resolution of issued National Treasury moratorium on procurement, whereby no new tenders are to be advertised.	To be advertised in the next financial year	100%	n/a	R 200 000	Advert, Appointment letter
KPA2: Service Delivery and Infrastructure	ISS10	Sanitation Master Plan inclusive system modelling and pump station modelling 1 (Master plan)	%	Lepp - M S a n i t	n/a	Inception Report	Inception report not done	Final Water Infrastructure Master Plan	specification completed	BAC recommended for tender to be readvertised	Tender Document ready for advert Awaiting resolution of issued National Treasury moratorium on procurement, whereby no new tenders are to be advertised.	To be advertised in the next financial year	100%	n/a	R 500 000	Advert, Scoping, inception, Water infrastructure master plan
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water – Supply	N/A	Percentage of households connected with access to water in urban area (Marapong, Onverwacht and Town) from 1 July 2021 to 30 June 2022	%	Lepp - M W a t e r	0 (New)	100%	100%	100%	100%	Three (3) new households connected in the 4th Quarter	Three(3) new households connected until May 2022. The total households' connections are 14300 (100%) depending on applications for new connections	None	100%	100%	OPEX	List of households issued with occupation certificates/ Works Order
KPA2: Service Delivery and Infrastructure	ISSW	Water Infrastructure Master Plan	%	Lepp	n/a	Inception Report	Inception report not done	Final Water Infrastru	The request for sourcing of	The received quotations are on	Fast track sourcing of Quotations and	Final Water Infrastructure Master Plan	100%	n/a	R 500 000	Advert, Scoping, inception,

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Update	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water – Supply	211			MWATER / PMU				cture Master Plan	Quotations from panel of consultants was sent on the 14 June 2022 and Closed on 23 June 2022	evaluation stage	appointment of suitable bidder					Water infrastructure master plan
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water loss (unaccounted water)	N/A	M81	Percentage of water losses per quarter.	%	10%	14%	42%	14%	49%	49,40%, Water loss report till end May 2022.	Water Loss due to pipe burst on old AC pipes	Replace Old AC pipes with uPVC pipes and Implement water conservation and water demand management	14%	12%	OPEX	Water Loss Report
KPA2: Service Delivery and Infrastructure Development\ Provide quality and well-maintained infrastructural services in all municipal areas\ Water Quality (Blue Drop)	N/A	M728	Number of monthly water quality monitoring report conducted by Municipality YTD	#	12	8	8	10	10	A total of cumulative nine (10) Water analysis reports conducted to date (July 2021-May 2022)	None	None	10	10	OPEX	Water analysis Report
KPA2: Service Delivery and Infrastructure	SSP4	M84	Establishment of 2 transfer stations in rural Areas	#	n/a	construction	Project is on litigation	Completion Certificate	project on litigation. funds not allocated to the project	project on litigation. funds not allocated to the project	project on litigation. funds not allocated to the project	wait for legal process to be completed	100	n/a	R29 521 567	Progress report, Completion certificates

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	ID P I D #	INDICATOR	U O M	U p d a t e r	Base- line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
				s t e / P M U												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 6	%	L e p - M I A	83%	50%	0%	100%	75%	Out 4 findings 3 are resolved	Audit Report issued at end February some finding requires more time before being resolved	Continue to resolve the findings, and some findings to be resolved as we compile APR	100%	100%	OPEX	AG action Plan. Audit Report
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 7	%	L e p - M I A		75%	40%	100%	22%	Out 60 findings 13 issues are resolved	The nature of findings takes time and resources to complete	Continue to work addressing the IA findings.	100%	100%	OPEX	Internal Audit Queries register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Auditor General	N / A	M - 2 8	%	L e p - M I A	0	100%	100%	100%	63%	Out 8 resolutions 5 are implemented	Some of the resolutions are taking longer to implement due to resources required.	Continue with the implementation of the resolutions.	100%	100%	OPEX	Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective and	N / A	M - 6 6 7	%	L e p - R i	0	75%	65%	100%	99%	35/37 risks have been mitigated.	Risks requires more time and resources to be mitigated.	Outstanding risks to be resolved	100%	100%	OPEX	Risk register

Hierarchy (KPA\ STRATEGIC OBJECTIVE \ Programme)	IDP ID #	INDICATOR	UOM	Updater	Base-line	Qtr. 3 Target	Actual	Qtr. 4 Target	Actual	Actual Notes	Challenges / Reasons for under or over performance	Corrective Actions/ Measures	Annual Target 2021/22	Annual Target 2022/23	Annual budget	Portfolio of evidence
efficient corporate governance\ Risk Management				sk												
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Audit Committee	N / A 691	Percentage of Implementation of council resolutions per quarter	%	Le p - M A d m i n	0	100%	0%	100%	0%	All Council Resolutions were not resolved	None	None	100%	100%	OPEX	Council Resolution Register
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ IT and Support	N / A 23	Percentage of complaints received on the electronic system and successfully attended to by customer care per quarter	%	Le p - M A d m i n	100%	90%	100%	90%	100%	All complaints received were attended to the department	every division has allocated an employee to deal with queries and they are monitored	None.	90%	90%	OPEX	System generated quarterly Report signed off by EM
KPA6: Good Governance and Public Participation\ Responsible, accountable, effective, and efficient corporate governance\ Communication	N / A 54	Percentage of required Legislated Publications published on Municipal website from each directorate per quarter	%	Le p - E M I S	0	100%	N/A	100%	N/A	The specific function falls within another directorate.	None.	None.	100%	100%	OPEX	calendar of legislated publications, Screenshots of the website published. Report received form SITA

5. SDBIP budget statements

SDBIP budget statements

The Municipal Budget and Reporting Regulations (MBRR) R33, specifies that the financial report of a municipality must be in the format specified in Schedule C and include all the required tables, charts, explanatory information and the quality certificate, taking into account any guidelines issued by the Minister in terms of section 168(1) of the Act.

The Finance Department has submitted the following:

1. Table C1 – Summary
2. Table C4 – Financial Performance (Revenue by municipal source vote)
3. Table C4 – Financial Performance (Expenditure by Type)
4. Table C5 – Capital Expenditure (Municipal vote, and funding)
5. Table C5 – Capital Expenditure (Municipal vote, standard classification, and funding)
6. Table C5 – Debtor's Age Analysis
7. Table C7 – Financial Position

a. Table C1 – Summary

LIM362 Lephalale - Table C1 Monthly Budget Statement Summary - M12 June									
Description	2020/21	Budget Year 2021/22							
	Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance %	Full Year Forecast
R thousands									
Financial Performance									
Property rates	101682966	106591056	106591056	8814685	95758344	106591056	-10832712	-10%	106591056
Service charges	262447653	330663870	330663870	12610341	260945061	330663870	-69718809	-21%	330663870
Investment revenue	4550785	2168475	2168475	906932	3870817	2168475	1702342	79%	2168475
Transfers and subsidies	190086687	179916700	191116700	19545	182663938	191116700	-8452762	-4%	191116700
Other own revenue	51634912	47616686	47616667	8444603	83659983	47616667	36043316	76%	47616667
Total Revenue (excluding capital transfers and contributions)	610403003	666956787	678156768	30796106	626898143	678156768	-51258625	-8%	678156768
Employee costs	212324458	228865302	225707477	17364811	206931704	225707477	-18775773	-8%	225707477
Remuneration of Councillors	10912367	11686653	12189596	1054674	11860309	12189596	-329287	-3%	12189596
Depreciation & asset impairment	84394857	92704836	92704906	0	30029652	92704906	-62675254	-68%	92704906
Finance charges	19516753	19213294	16132294	12928	6854272	16132294	-9278022	-58%	16132294
Inventory consumed and bulk purchases	162909185	171802714	161893745	14102811	135929265	161775404	-25846139	-16%	161893745
Transfers and subsidies	681126	976879	3087298	86353	943621	3087298	-2143677	-69%	3087298
Other expenditure	111439546	137863682	152796875	10040306	114060192	152765695	-38705503	-25%	152796875
Total Expenditure	602178292	663113360	664512191	42661883	506609015	664362670	157753655	-24%	664512191
Surplus/(Deficit)	8224711	3843427	13644577	-11865777	120289128	13794098	106495030	772%	13644577
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)	11208513 6	9086830 1	9607142 9	1264411 0	12607718 2	9607142 9	3000575 3	31%	9607142 9
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions) & Transfers and subsidies - capital (in-kind - all)	0	0	0	0	0	0	0		0
Surplus/(Deficit) after capital transfers & contributions	120309847	94711728	109716006	778333	246366310	109865527	136500783	124%	109716006
Share of surplus/ (deficit) of associate	0	0	0	0	0	0	0		0
Surplus/ (Deficit) for the year	120309847	94711728	109716006	778333	246366310	109865527	136500783	124%	109716006
Capital expenditure & funds sources									
Capital expenditure	117205535	113661306	183812390	21721771	107261806	185193761	-77931955	-42%	183812390
Capital transfers recognised	88774727	90868303	147384938	17093203	95608687	147419938	-51811251	-35%	147384938
Borrowing	0	0	0	0	0	0	0		0
Internally generated funds	28352992	22793003	33162766	3465208	7225074	34509137	-27284063	-79%	33162766
Total sources of capital funds	117127719	113661306	180547704	20558411	102833761	181929075	-79095314	-43%	180547704
Financial position									
Total current assets	357642758	354003862	424803871		421068480				424803871
Total non current assets	1479264653	1652799640	1726550662		1555898635				1726550662
Total current liabilities	151619168	56006776	296618779		95922763				296618779
Total non current liabilities	198771116	176556839	176556839		169823119				176556839
Community wealth/Equity	1456892400	1871458630	1886462908		1706279470				1886462908
Cash flows									
Net cash from (used) operating	223785455	101824167	223902167	12282439	435190978	223902167	211288811	-94%	223902167
Net cash from (used) investing	0	-113649298	-110049297	-23225985	-121304184	-110049297	11254887	-10%	-110049297
Net cash from (used) financing	0	18213592	30134952	-327141	-574442	7982948	8557390	107%	7982948
Cash/cash equivalents at the month/year end	308301666	154952714	292552075	0	408136993	270400071	137736922	-51%	216660459
Debtors & creditors analysis	0-30 Days	31-60 Days	61-90 Days	91-120 Days	121-150 Dys	151-180 Dys	181 Dys-1 Yr	Over 1Yr	Total
Debtors Age Analysis									
Total By Income Source	27601205	18407277	11945242	11050471	10882290	10120571	9644890	359 741	459393330
Creditors Age Analysis									
Total Creditors	1317686,03	11189,99	0	0	0	0	0	-	1328876,02

b. Table C4 – Financial Performance (Revenue by municipal Source vote)

LIM362 Lephalale - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M12 June										
Description	Ref	2020/21	Budget Year 2021/22							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
Revenue By Source										
Property rates		101682966	106591056	106591056	8814685	95758344	106591056	-10832712	-10%	106591056
Service charges - electricity revenue		174059964	237206945	237206945	6095911	171818481	237206945	-65388464	-28%	237206945
Service charges - water revenue		44700428	49577895	49577895	3401740	51195442	49577895	1617547	3%	49577895
Service charges - sanitation revenue		29000743	24387954	24387954	1835680	22653362	24387954	-1734592	-7%	24387954
Service charges - refuse revenue		14686518	19491076	19491076	1277010	15277776	19491076	-4213300	-22%	19491076
Rental of facilities and equipment		144812	317199	317199	70867	686124	317199	368925	116%	317199
Interest earned - external investments		4550785	2168475	2168475	906932	3870817	2168475	1702342	79%	2168475
Interest earned - outstanding debtors		37608761	34620782	34620782	4355194	45203896	34620782	10583114	31%	34620782
Dividends received		0	0	0	0	0	0	0		0
Fines, penalties and forfeits		1038507	686014	686014	314240	885586	686014	199572	29%	686014
Licences and permits		9195084	8218473	8218473	2906596	31772546	8218473	23554073	287%	8218473
Agency services		0	0	0	0	0	0	0		0
Transfers and subsidies		190086687	179916700	191116700	19545	182663938	191116700	-8452762	-4%	191116700
Other revenue		3642078	3774219	3774220	797706	5111831	3774220	1337611	35%	3774220
Gains		5670	-1	-21	0	0	-21	21	-100%	-21
Total Revenue (excluding capital transfers and contributions)		610403003	666956787	678156768	30796106	626898143	678156768	-51258625	-8%	678156768

c. Table C4 – Financial Performance (Expenditure by Type)

LIM362 Lephalale - Table C4 Monthly Budget Statement - Financial Performance (revenue and expenditure) - M12 June										
Description	Ref	2020/21	Budget Year 2021/22							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands									%	
Expenditure By Type										
Employee related costs		212324458	228865302	225707477	17364811	206931704	225707477	-18775773	-8%	225707477
Remuneration of councillors		10912367	11686653	12189596	1054674	11860309	12189596	-329287	-3%	12189596
Debt impairment		16508748	13582902	16582795	0	5672110	16582795	-10910685	-66%	16582795
Depreciation & asset impairment		84394857	92704836	92704906	0	30029652	92704906	-62675254	-68%	92704906
Finance charges		19516753	19213294	16132294	12928	6854272	16132294	-9278022	-58%	16132294
Bulk purchases - electricity		150251371	148648892	133648892	9055030	109984129	133648892	-23664763	-18%	133648892
Inventory consumed		12657814	23153822	28244853	5047781	25945136	28126512	-2181376	-8%	28244853
Contracted services		43459024	55966030	74999698	4454764	45491902	74978498	-29486596	-39%	74999698
Transfers and subsidies		681126	976879	3087298	86353	943621	3087298	-2143677	-69%	3087298
Other expenditure		51446298	68314749	61214395	5585542	62896180	61204415	1691765	3%	61214395
Losses		25476	1	-13	0	0	-13	13	-100%	-13
Total Expenditure		602178292	663113360	664512191	42661883	506609015	664362670	-157753655	-24%	664512191
Surplus/(Deficit)		8224711	3843427	13644577	-11865777	120289128	13794098	106495030	0	13644577
Transfers and subsidies - capital (monetary allocations) (National / Provincial and District)		112085136	90868301	96071429	12644110	126077182	96071429	30005753	0	96071429
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions)		0	0	0	0	0	0	0		0

Transfers and subsidies - capital (in-kind - all)	0	0	0	0	0	0	0		0
Surplus/(Deficit) after capital transfers & contributions	120309847	94711728	109716006	778333	246366310	109865527			109716006
Taxation	0	0	0	0	0	0	0		0
Surplus/(Deficit) after taxation	120309847	94711728	109716006	778333	246366310	109865527			109716006
Attributable to minorities	0	0	0	0	0	0			0
Surplus/(Deficit) attributable to municipality	120309847	94711728	109716006	778333	246366310	109865527			109716006
Share of surplus/ (deficit) of associate	0	0	0	0	0	0			0
Surplus/ (Deficit) for the year	120309847	94711728	109716006	778333	246366310	109865527			109716006

d. Table C5 – Capital Expenditure by vote (Monthly Budget Statements,)

LIM362 Lephalale - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification and funding) - M12 June										
Vote Description	Ref	2020/21	Budget Year 2021/22							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
Multi-Year expenditure appropriation	2									
Vote 1 - Office of Municipal Manager		0	0	0	0	0	0	0		–
Vote 2 - Budget and Treasury		0	1	1	0	0	1	-1	-100%	1
Vote 3 - Corporate Services		0	0	300000	18400	18400	300000	-281600	-94%	300000
Vote 4 - Social Service		9758517	28622867	2468317	0	1333821	2468316	-1134495	-46%	2468317
Vote 5 - Technical and Engineering Services		40190297	26500003	34082744	3979973	22288995	34620238	-12331243	-36%	34082744
Vote 6 - Property, Planning & Development		0	0	0	0	0	0	0		0
Vote 7 - Office of the Mayor/Strategic Office		0	0	0	0	0	0	0		0
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
Total Capital Multi-year expenditure	4,7	49948814	55122871	36851062	3998373	23641216	37388555	-13747339	-37%	36851062
Single Year expenditure appropriation	2									
Vote 1 - Office of Municipal Manager		270584	2	0	0	0	0	0		0
Vote 2 - Budget and Treasury		0	500000	500000	498960	498960	500000	-1040	0%	500000
Vote 3 - Corporate Services		11952301	0	4359100	150520	1324576	5167981	-3843405	-74%	4359100
Vote 4 - Social Service		6499909	500000	19743089	58696	7130553	19743086	-12612533	-64%	19743089
Vote 5 - Technical and Engineering Services		48202226	47213433	118159139	17015222	74666501	118194139	-43527638	-37%	118159139
Vote 6 - Property, Planning & Development		-299266	8925000	3500000	0	0	3500000	-3500000	-100%	3500000
Vote 7 - Office of the Mayor/Strategic Office		630967	1400000	700000	0	0	700000	-700000	-100%	700000
Vote 8 - COMMUNITY & SOCIAL SERVICES		0	0	0	0	0	0	0		0
Vote 9 - [NAME OF VOTE 9]		0	0	0	0	0	0	0		0
Total Capital single-year expenditure	4	67256721	58538435	146961328	17723398	83620590	147805206	-64184616	-43%	146961328
Total Capital Expenditure		117205535	113661306	183812390	21721771	107261806	185193761	-77931955	-42%	183812390

e. Table C5 – Capital Expenditure by Vote& Classification (Monthly Budget Statements,)

LIM362 Lephalale - Table C5 Monthly Budget Statement - Capital Expenditure (municipal vote, functional classification and funding) - M12 June										
Vote Description	Ref	2020/21	Budget Year 2021/22							
		Audited Outcome	Original Budget	Adjusted Budget	Monthly actual	YearTD actual	YearTD budget	YTD variance	YTD variance	Full Year Forecast
R thousands	1								%	
Multi-Year expenditure appropriation	2									

Capital Expenditure - Functional Classification										
Governance and administration		18223397	1900001	8725832	667880	2579865	9534710	-6954845	-73%	8725832
Executive and council		845801	1400000	700000	0	0	700000	-700000	-100%	700000
Finance and administration		17377596	500001	8025832	667880	2579865	8834710	-6254845	-71%	8025832
Internal audit		0	0	0	0	0	0	0		0
Community and public safety		6042041	1	12132321	58696	2780112	12132321	-9352209	-77%	12132321
Community and social services		6081649	1	12132321	58696	2780112	12132321	-9352209	-77%	12132321
Sport and recreation		0	0	0	0	0	0	0		0
Public safety		-39608	0	0	0	0	0	0		0
Housing		0	0	0	0	0	0	0		0
Health		0	0	0	0	0	0	0		0
Economic and environmental services		29218073	13185002	8739658	48000	1725962	8739658	-7013696	-80%	8739658
Planning and development		-299266	8925000	3500000	0	0	3500000	-3500000	-100%	3500000
Road transport		29517339	4260002	5239658	48000	1725962	5239658	-3513696	-67%	5239658
Environmental protection		0	0	0	0	0	0	0		0
Trading services		63644208	98576302	154214579	19783836	99012507	154787072	-55774565	-36%	154214579
Energy sources		14642169	45769293	41424086	7373124	30826399	41424086	-10597687	-26%	41424086
Water management		41650838	20655001	68853540	4286479	34141530	69426038	-35284508	-51%	68853540
Waste water management		2552263	3029141	36724601	8124233	29098245	36724597	-7626352	-21%	36724601
Waste management		4798938	29122867	7212352	0	4946333	7212351	-2266018	-31%	7212352
Other		0	0	0	0	0	0	0		0
Total Capital Expenditure - Functional Classification	3	117127719	113661306	183812390	20558412	106098446	185193761	-79095315	-43%	183812390
Funded by:										
National Government		88774727	90868303	147384938	17093203	95608687	147419938	-51811251	-35%	147384938
Provincial Government		0	0	0	0	0	0	0		0
District Municipality		0	0	0	0	0	0	0		0
Transfers and subsidies - capital (monetary allocations) (National / Provincial Departmental Agencies, Households, Non-profit Institutions, Private Enterprises, Public Corporations, Higher Educational Institutions)		0	0	0	0	0	0	0		0
Transfers recognised - capital		88774727	90868303	147384938	17093203	95608687	147419938	-51811251	-35%	147384938
Borrowing	6	0	0	0	0	0	0	0		0
Internally generated funds		28352992	22793003	33162766	3465208	7225074	34509137	-27284063	-79%	33162766
Total Capital Funding		117127719	113661306	180547704	20558411	102833761	181929075	-79095314	-43%	180547704

f. Table C5 – Debtors Age Analysis

Debtors by Income Source					
ServiceDesc1	Balance	Current Amount	30-60 Days	90 Days Amount	Over 90 Days
Advance Payment	-30 313 634,09	-30 341 089,37	23 303,42	4 151,86	-
Electricity	75 419 821,27	12 198 121,10	8 485 354,94	2 006 823,10	52 729 522,13
Property Rates	142 022 124,51	8 233 527,44	11 010 708,60	4 612 198,94	118 165 689,53
Sanitation	58 097 588,28	2 481 176,45	2 828 791,84	1 159 127,92	51 628 492,07
Waste Disposal	64 444 713,62	2 106 343,57	2 708 297,36	1 190 303,83	58 439 768,86
Water	119 879 148,12	6 164 174,77	7 655 831,92	3 392 436,66	102 666 704,77
	429 549 761,71	842 253,96	32 712 288,08	12 365 042,31	383 630 177,36
ServiceDesc4	Balance	Current Amount	30-60 Days	90 Days Amount	Over 90 Days
Farm	62 442 576,99	-1 094 345,03	5 181 289,38	2 347 854,20	56 007 778,44

Business	22 153 367,29	5 440 086,46	3 621 995,94	1 029 902,74	12 061 382,15
Government	3 298 972,25	65 178,20	248 841,80	121 555,09	2 863 397,16
Residential	341 654 845,18	-3 568 665,67	23 660 160,96	8 865 730,28	312 697 619,61
	429 549 761,71	842 253,96	32 712 288,08	12 365 042,31	383 630 177,36

g. Table C6 – Financial Position

LIM362 Lephalale - Table C6 Monthly Budget Statement - Financial Position - M12 June						
Description	Ref	2020/21	Budget Year 2021/22			
		Audited Outcome	Original Budget	Adjusted Budget	YearTD actual	Full Year Forecast
R thousands	1					
ASSETS						
Current assets						
Cash		-151735849	83744653	154544654	3281640	154544654
Call investment deposits		244690299	45000049	45000049	108300303	45000049
Consumer debtors		210109474	191907153	191907153	292139754	191907153
Other debtors		52449404	10557365	10557365	7072644	10557365
Current portion of long-term receivables		0	7819515	7819515	0	7819515
Inventory		2129430	14975127	14975135	10274139	14975135
Total current assets		357642758	354003862	424803871	421068480	424803871
Non current assets						
Long-term receivables		0	3	3	0	3
Investments		0	0	3600000	0	3600000
Investment property		0	0	0	0	0
Investments in Associate		0	0	0	0	0
Property, plant and equipment		1478560986	1651591270	1721742290	1614281238	1721742290
Biological		0	0	0	0	0
Intangible		626667	879003	879003	-58459603	879003
Other non-current assets		77000	329364	329366	77000	329366
Total non current assets		1479264653	1652799640	1726550662	1555898635	1726550662
TOTAL ASSETS		1836907411	2006803502	2151354533	1976967115	2151354533
LIABILITIES						
Current liabilities						
Bank overdraft		0	0	0	0	0
Borrowing		8742855	7334303	7334303	8884606	7334303
Consumer deposits		9817768	11076002	11076002	10392210	11076002
Trade and other payables		130183545	33639977	274251980	73770947	274251980
Provisions		2875000	3956494	3956494	2875000	3956494
Total current liabilities		151619168	56006776	296618779	95922763	296618779
Non current liabilities						
Borrowing		53945496	72646461	72646461	45963232	72646461
Provisions		144825620	103910378	103910378	123859887	103910378
Total non current liabilities		198771116	176556839	176556839	169823119	176556839
TOTAL LIABILITIES		350390284	232563615	473175618	265745882	473175618
NET ASSETS	2	1486517127	1774239887	1678178915	1711221233	1678178915

6 Risks and Recommendations

1. In accordance with the Public Audit Act, 2004 (Act No. 25 of 2004) (PAA) and the general notice issued in terms thereof, I have a responsibility to report on the usefulness and reliability of the reported performance information against predetermined objectives for selected key performance areas presented in the annual performance report. I performed procedures to identify material

findings but not to gather evidence to express assurance.

2. My procedures address the usefulness and reliability of the reported performance information, which must be based on the municipality's approved performance planning documents. I have not evaluated the completeness and appropriateness of the performance indicators included in the planning documents. My procedures do not examine whether the actions taken by the municipality enabled service delivery. My procedures do not extend to any disclosures or assertions relating to the extent of achievements in the current year or planned performance strategies and information in respect of future periods that may be included as part of the reported performance information. Accordingly, my findings do not extend to these matters.
3. I evaluated the usefulness and reliability of the reported performance information in accordance with the criteria developed from the performance management and reporting framework, as defined in the general notice, for the following selected key performance areas presented in the municipality's annual performance report for the year ended 30 June 2021:

Key performance area	Pages in the annual performance report
Key performance area – Service delivery and Infrastructure development	x – x

4. I performed procedures to determine whether the reported performance information was properly presented and whether performance was consistent with the approved performance planning documents. I performed further procedures to determine whether the indicators and related targets were measurable and relevant, and assessed the reliability of the reported performance information to determine whether it was valid, accurate and complete.
5. The material findings on the usefulness and reliability of the performance information of the selected key performance area are as follows:

Key performance area: Service delivery and Infrastructure development

Various indicators Reported achievement not supported by sufficient, appropriate evidence i.e. not valid, accurate and complete

6. I was unable to obtain appropriate audit evidence for the reported achievements of the twenty five selected indicators relating to this key performance area, due to the lack of accurate, valid and complete records, I was unable to determine whether any adjustments were required to the reported achievements in the annual performance report of the indicators listed below:

Key performance area	Reported Achievement
M-401A Percentage households with access to basic level of electricity connected by Eskom YTD	76%
M-401B Percentage households with access to basic level of electricity connected by municipality YTD	100%
M-7 53 Percentage households without access to basic level of Electricity YTD (Backlog)	24%
M-218 Number of villages in which access roads are bladed YTD	39
M-74 Total length of kilometres upgraded from gravel road to surfaced road YTD	3km

Nm-1 Total percentage of maintenance budget spent on *infrastructure maintenance by public works unit YTD	93%
M-400 Percentage households with access to basic level of sanitation.	46%
M-752 Percentage households without access to basic level of sanitation YTD (backlog)	54%
M-399A Percentage household with access to basic level of water YTD	76%
M-399B Percentage household without access to basic level of water YTD	34%
M-250 Number of urban households provided with weekly refuse removal YTD	10 602
M-402 Percentage house with access to basic level of solid waste removal YTD	50%

Key performance area	Reported Achievement
M-708 Number of rural villages with access to weekly refuse removal services through roll on, roll off system.	17
P-15 Purchasing of water tankers	100%
P-19 Addition of water reticulation pipes in Ga seleka and Witpoort RWS phase 4.	68%
P-20 Addition of water reticulation pipes and reservoirs in Mokuruanyane and Songoane RWS phase 4 and 5.	83%
P-21 Construction of an Asphalt Road in Steve Biko.	100%
P-25 Construction of an Asphalt Road in Melvel.	85%
P-13 Construction of a cemetery	85%
P-22 Establishment of 2 transfer stations in the rural areas Seleka and Moong.	25%
P-23 Installation of high mast lights at Segale, Botsalanong, Senoela, Morwe, Botshabelo, Mong and Sefifithing	0%
P-26 Installation of high mast lights at various villages.	92,80%
P-24 Extension of augmentation of water supply in Witpoort RWS 6.	0%
P-27 Installation of marapong bulk water pipeline	24%
P-28 Construction of Mokuruanyane regional water scheme Bulk pipeline phase 1 and 2.	46%

Other matters

7. I draw attention to the matters below.

Achievement of planned targets

8. Refer to the annual performance report on pages ... to ... for information on the achievement of planned targets for the year and management's explanations provided for the under/over achievement of targets. This information should be considered in the context of the material findings on the usefulness and reliability of the reported performance information in paragraphs 23 to 24 of this report.

Adjustment of material misstatements

9. I identified material misstatements in the annual performance report submitted for auditing. These material misstatements were in the reported performance information of key performance area KPA2: Service delivery and infrastructure development. As management subsequently corrected only some of the misstatements, I raised material findings on the usefulness and reliability of the reported performance information. Those that were not corrected are reported above.

7 Limitations of evaluation

1. All budget related data must be verified against the Municipal Financial System. Values input into the Performance Management System should be cumulative expenditure figures to give a true reflection of the actual performance.
2. The Implementation of MSCOA is a challenge as all modules on the financial system recommended are not fully functional
3. The above auditor general recommendations were considered, and others were addressed in this quarterly report.

8 Conclusion

The SDBIP for 2021-22 Financial Year contains the Objectives and Indicators as per the Municipal IDP as well as General Indicators. The SDBIP for 2021-22 was developed to reflect ***cumulative performance***, therefore the status of indicators reflects the overall performance level achieved year to date.

For the fourth quarter of this financial year overall performance of the municipality is satisfactory in terms the planned targets and predetermined objectives, there are challenges of revenue reduction and low-cost coverage which need special attention.

The contents of the report will improve as capacity is built in house and once a full complement of staff is in place. The Municipality is striving to achieve 100% but due to measures beyond their control this was not achievable. The current performance based on the manual assessment of the annual performance shows that the Municipality has achieved 60 % of the targets that has been set for the year under review.

Capital Project Implementation has achieved a 60 % performance and improvement on early planning are to be employed for better and timeous completion of capital project

The Municipality is encouraged to review all the KPI's to ensure that the SMART principal is applied so that performance can be measured more accurately.

9 Report Approval

Approval by:

M M COCQUYT
Municipal Manager

Date: